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Roll Call

| RCM 18 of 19 | Sun May 19 2019 00:00:0 0 GMT-04 00 (EDT) | Sun Jul 21 2019 00:00:0 0 GMT-04 00 (EDT) | Sun Sep 15 2019 00:00:0 0 GMT-04 00 (EDT) | Sun Nov 17 2019 00:00:0 0 GMT-05 00 (EST) |
|---------------------|--|--|--|--|
| Bay | P | P | P | P |
| Bermuda | A | P | P | P |
| Big Bend | P | P | P | P |
| Coquina Coast | P | P | P | P |
| Chain O' Lakes | P | A | A | A |
| Daytona | A | A | P | p |
| First Coast | P | P | P | P |
| Forest | A | P | P | P |
| Greater Orlando | P | P | P | P |
| Heartland | P | P | P | P |
| Nature Coast | P | P | P | P |
| Palm Coast | P | P | P | P |
| Recovery Coast | P | P | P | P |
| River Coast | P | P | P | P |
| Serenity Coast | A | A | Dormant | Dormant |
| Space Coast | P | P | P | P |
| Sun Coast | P | P | P | P |
| Tampa FunCoast | P | P | P | P |
| Treasure Coast | P | P | P | P |

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| | | | | |
|---|--------|--------|---------|---------|
| Trinidad & Tobago | A | A | Dormant | Dormant |
| Uncoast | P | P | P | P |
| | | | | |
| Admin, Boards, Leaders and Coordinators | | | | |
| Facilitator | P | A | P | P |
| Co Facilitator | P | P | P | Late |
| Secretary | P | P | P | P |
| Alternate Secretary | P | P | P | P |
| Treasurer | P | P | P | P |
| Alternate Treasurer | P | P | V | P |
| HRP Leader | P | P | P | P |
| HRP Guide | P | A | P | P |
| R.D. | P | P | P | P |
| A.D. | P | P | V | P |
| FD Leader | P | P | P | P |
| FD Co-Leader | P | P | P | P |
| H & I Resource Coordinator | P | P | P | P |
| Technology Resource Coordinator | P | P | P | P |
| Technology Alternate Resource Coordinator | P | P | p | Vacant |
| PR Resource Coordinator | P | P | P | P |
| PR Co-Resource Coordinator | P | P | A | P |
| Corrections Resource Coordinator | Vacant | Vacant | Vacant | P |
| RSO Pres | P | P | P | P |
| FRC Pres | P | P | P | P |

Open Forum

Kelly M. from Heartland

Has concerns about the RSO operations

Noticed that Barbara from the RSO may not be following the policy

Concerned about Bob staying as the RSO president for 16 years

Has felt retaliated against

We have attached the letter Kelly M. read on the floor in the Secretary attachments

Ron from the convention board

Your area can submit an order by size

There are two people outside the room who will fulfill your order

At the January region, the expectation is that you will have the money for the shirts sold or will return the excess inventory

Dawn FRC

Handing out the frcna flyers.

You are receiving one per homegroup

Will be available through lunch

William HRP

We have a new HRP volunteer form, please fill out the new form

The HRP form is how we find qualified people

You can access online or we have a volunteer in the room who will help you fill it out today

IT coordinator

Would like to hear a response from RSO

RSO response and conversation

We will address this at our next board meeting

We don't include employee discussions in our minutes

Our board meetings are open to members of NA

Board members have long term plans and so we tend to stay on the board longer to help achieve these goals

Election information is in the guide

Our board is filled with qualified professionals ie lawyers, accountants, retail specialists

In regards to oversight: no charge goes through our account without it being approved

I will take this information back to the board and we will discuss it as a board and we will bring back the board approve response

Question from big bend: is the board filled with people from different areas? Can the board come to FD to be available for questioning

There are many people from different areas on the board.

Anybody is welcome to come to the board meeting

Doors closed during executive sessions only

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The board will respond to all questions and we will see about being available for FD

Palm Coast: aware that elections have been happening and they have been actively looking for a treasurer

FD co-Leader: what is the day and time of the meeting

Saturday before region at 10 am

FD leader: 100K is a lot of money. It is a small inconvenience to ask the board to come here on a Saturday and talk to us, one time, about everything that happened. Given the amount of money, I believe that this is a legitimate request

RSO: we answered all those questions a year ago last January and have continued to be here and responded to questions every region. We have kept the region up to date with the investigation.

FD: can the facilitator straw poll if the body wants the board to come out

Results: 13 regions would like them to come to the body.

May is a good month

Corrections leader: I would like a detailed response to every point that was listed in the account. Personally, I do not believe that a spirit of rotation is in the best interest of a business.

PTO policies are often abused and it is difficult to find the right way to write a policy to address those issues

100k is a lot and it would be nice to have a written response to address these issues if it comes up in the future

We should not blame the people who were manipulated by a malicious person. We do need controls in place but at the same time we shouldn't blame the victims

River coast: funds for room damages?

The board offered to pay because it was an accident. I do not feel like it was a misappropriation of funds because it was an accident and we would have done it for anyone

Treasure coast: would it be possible to have a list of concerns and then by January have a written response to the concerns, for now?

Yes, we would like a copy and the board will respond

Coquina coast: as a businessman, it is understandable to address the employee concerns. However, I am unsure of why we need the whole board here when we have elected officials here who are capable of responding.

Heartland: is there a way to recoup the money that Barbara took? I.e. from vacation money, etc.

RSO: Barbara didn't steal, she was a great employee

Coquina: it is a business and should be addressed as such

Heartland: has there been a lack of oversight?

RSO: yes, we had been comfortable. The woman who stole worked with us for years. We were complacent. We have a policy that would prevent it. Even at the time, there was a policy in place that would have helped but we trusted the employees and were complacent.

FD: open sharing is an opportunity to share, it is not really a place for this topic to be addressed. There has been a vote that the RSO should come back later but here we are asking Bob all the questions. Request of the body to allow your vote take place

River coast: let's have the RSO do the written response and then go from there.

RSO: we will send a representative to the next RSC to give the report but they will not be fully aware of all of this so please be gentle with them. I will be back in March.

Greater Orlando: we would like the representative to be able to give a response at the next RSC.

RSO: no one on the board would currently be comfortable addressing this issue next RSC

Vote: All RCM's. let's get him a list and he can address with the board and give a written response by January. If we are not satisfied then the board can come to RSC after we see the written response.

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RSO: we can have a response in March

Big Bend/ Palm Coast: can you have an emergency meeting to address our concerns by January

RD: let's do march because the RSO will be back in March to give the report.

17: will be given in march

New RCM to Regional Floor and Returning and Birthday's

New RCM's

Anniversaries and Birthdays

Allen R. - Anniversary Oct. 17 - 27 years

Marie - Oct. 17 - 24 years

Will - Fri - 11 years

Jeff - Oct. 21 - 8 years

Bob - Dec. 5th - 72 birthday

Tish on Christmas - 32 years

Katie on Tuesday - 7 years

Jay - Oct. 9 - 21 years clean

Oct. 25 - turned 64

Jack - Oct. 18 - 20 years

Dave - Oct. 12 - turned 53

Julie - Dec. 9 - 34 years clean

Lisa - Oct. 24 - 33 years

Collin - Oct. 15 turned 43 years old

Kristi - Oct. 21 - 2 years non-smoking

Jennifer - Oct. 31 - 37 years old

Brad's daughter was born Nov. 21

It is the Intent that recording of RSC will not be a continued process

Secretary

Good morning all

We have several points to report.

We have sent the nomination letter to NAWS to recommend Biff for a world board position. Shortly after sending the message, we received an email stating that Biff has an interview! While working on the recommendation letter, with a little help from our friends, we updated the region letterhead.

In September, we met at the RSO for the strategic planning meeting. You can find the minutes from this meeting in the project planning section.

We are sending out the FRSC service inventory form again. We want to collect more data to serve better the region moving forward.

Please check your emails. We will be sending out the information for the next RSC shortly. The January RSC will be held at the Rosen Center. In March, we will email you the information for the Assembly. We recommend that you

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book your rooms as soon as possible for the Assembly.

As a reminder, please inform the secretary team if you have any difficulties in uploading your report. This information can help us get you the help needed to fulfill your service commitment.

We have included the recommendation letter for our beloved Biff in the attachment.

We have attached the letter from open sharing with the concern of the RSO

Please contact us at the following emails:

Ramon R. = secretary@naflorida.org

Valerie S. = altsecretary@naflorida.org.

Your feedback is needed if you have any concerns, please contact us.

Thank you

Your Secretary team

Ramon R.& Valerie S.

Attachments

<https://drive.google.com/a/naflorida.org/file/d/1ewqr6eB-5L1jBfRkp4SK78bQN5DE5107/view?usp=drivesdk>

https://drive.google.com/a/naflorida.org/file/d/1y_5CN7yFoHekhfSDpjAAXsTOONMdyo_L/view?usp=drivesdk

Secretary Report

Admin Report

The Admin team met on October 26 2109 for our annual Strategic Planning Event. Ron M. facilitated the meeting. A survey was sent out to the RSC members to get an idea on what we needed to improve on to better serve our Areas. The notes from the Strategic Planning Event is in the minutes. At RSC weekend the survey was sent out again ask that every member repsond back to the survey so we may get a better consensus on the survery. Saturday morning on November 16 2019 at 8am the Admin team to discuss the contract for the hotel on the upcoming GSR assmebly. Jeff D has been negotiating with the Sheraton in Tampa and discussed room rates and room rental for the GSR assemby. We also have a food and beverage expense with hotel which we will use for

coffee.

Treasurer Report

November 2019 Treasurer Report

Treasurer Report opening balance as of September 19, 2019 was \$25,445.88 and the closing balance as of November 22, 2019 was \$16,138.12.

Of the current balance, we have set aside:

| | | |
|---|-------------|----------------------------------|
| ☞ | \$11,000.00 | Prudent Reserve |
| ☞ | \$2,785.87 | Reserve for Assembly |
| ☞ | \$75.00 | Women in Service Future Donation |

Bank statements for September 30, 2019 and October 31, 2019 balanced to the penny.

On Saturday November 16, 2019 the books were audited by Marcia Chernick CFO for FRC, the results of the internal audit will be in a separate report added to this month's minutes by the Secretary team.

We need donations. The reserve for the GSR Assembly has gone down due to a decrease of donations from last Region by -\$8,873.51 and an increase of expenses by \$5,869.51 due to the annual Strategic Planning meeting, Island Nation travel support by our Region members this month and the attendance of RD and IT at the WNIRNA Convention in October. Please reach out to your groups and areas for the much-needed support to have a successful GSR Assembly this March 2019.

If there are any discrepancies, questions, or any concerns, please do not hesitate to contact Marie at (727) 225-2268. You can also send the Treasurer team an email at treasurer@naflorida.org

Thank you for allowing us to be of service.

Marie A and Mike K

Attachments

https://drive.google.com/a/naflorida.org/file/d/1yNN2yq45HFvRNfilSahzo_-bA2tDNVLn/view?usp=drivesdk

<https://drive.google.com/a/naflorida.org/file/d/1fVgIKuWcyXi7xoSU6WTvQxuxhwJ7ogIK/view?usp=drivesdk>

<https://drive.google.com/a/naflorida.org/file/d/1d0zMpbrO4Iole6i4ZZT6LmvzgdliyYwX/view?usp=drivesdk>

<https://drive.google.com/a/naflorida.org/file/d/1H05GMnP3D07600AvMN8znaWZCvMRD9dz/view?usp=drivesdk>

<https://drive.google.com/a/naflorida.org/file/d/12uZHNLjTU1gTLpuxh7SnOnYRZLTLj29w/view?usp=drivesdk>

RCM - Bay Report

Number of Groups: 65 Number of Meetings: 125 Donation: 510.43

Active Subcommittees

- Activities
- Convention
- Executive/Admin
- Fellowship Development
- H&I
- Helpline
- Literature
- Outreach
- Policy
- PI/PR
- Website
- Workgroup/Ad-hoc

What are your Subcommittees or Fellowship Development working on?

NA

What events is your Area hosting in the next 2 months?

Gratitude dinner on Nov 23rd and our New Years Eve dance on New Years Eve, details are posted on the web

Would your Area like the Region to put on a Workshop or provide support? Please explain.

NA

Comments/Current Issues/Concerns/Questions/Problems

NA

Attachments

https://drive.google.com/a/naflorida.org/file/d/1MoaRt47fSBG8ir4ziY6_AkhToNXI1f7Y/view?usp=drivesdk
https://drive.google.com/a/naflorida.org/file/d/1vXy_eYR9IpRad4fKiGB0nhsFhIFfv37a/view?usp=drivesdk

RCM - Bermuda Report

Number of Groups: Number of Meetings: Donation:

What are your Subcommittees or Fellowship Development working on?

RCM - Big Bend Report

Number of Groups: 10 Number of Meetings: 21 Donation: 42.77

Active Subcommittees

- Activities
- Convention
- Executive/Admin
- Fellowship Development
- H&I
- Helpline
- Literature
- Outreach
- Policy
- PI/PR
- Website
- Workgroup/Ad-hoc

What are your Subcommittees or Fellowship Development working on?

We have a nomination for RCM 2, it will be voted on by groups, Vernon H. We are still struggling with filling positions for the following Sub-Committees, H & I , Helpline, Convention, and Treasurer. The area Vice-Chair has assumed the position of Treasurer temporarily so we can continue to conduct business.

What events is your Area hosting in the next 2 months?

The Lake Ella group and Activities are hosting the Annual Thanksgiving Dinner and a Karaoke Event. They will have food and a marathon meeting.

Would your Area like the Region to put on a Workshop or provide support? Please explain.

I could not get a consensus if they want a workshop with the upcoming CAR Report.

Comments/Current Issues/Concerns/Questions/Problems

The Admin will be contacting the Convention Committee to get a final report from the committee and a financial report.

ILS
Sandy C
Big Bend RCM 1

RCM - Coquina Coast Report

Number of Groups: 14 Number of Meetings: 27 Donation: 0.00

Active Subcommittees

- Activities
- Convention
- Executive/Admin
- Fellowship Development
- H&I
- Helpline
- Literature
- Outreach

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- Policy
- PI/PR
- Website
- Workgroup/Ad-hoc

What are your Subcommittees or Fellowship Development working on?

PR Had the PR booth at the Flagler Drug symposium last month We had 8 PR members in Attendance and over 60+ facilities and professionals at this symposium, 15 of those members in attendance were NA members. NA had a STRONG showing. PR is planning a poster day for next month. H&I has 1 Co jail and 2 treatment facilities. they are working with PR to finalize getting into ST John's Co jail and 4 more facilities in St John's Co very soon. Our area helpline went live 3 weeks ago, we printed new meeting lists for the last area, and had 3 calls within the first week. Our PR committee has had T-Shirts printed for our book drive. Every T-shirt sold buys one Basic text for Our PR and H&I committees. we are in need of over 60 BT for Jail and Treatment facilities and libraries throughout Flagler and St John's counties.

What events is your Area hosting in the next 2 months?

We will be having a New Years eve function in cooperation with Lost & Found Group, and First Coast area. This event will be held at 770 Royal Rd St Augustine FL 32086 DJ, Food, fun, dance and fun until next year. LOST AND FOUND GROUP in St Augustine is looking for Speakers for their 6PM Sat Night Speaker meeting, please reach out to John R 702-769-5074 to coordinate a date on the calendar. PLEASE don't feel bad about calling and saying you're avail to speak, WE WANT TO HEAR FROM YOU!!!

Would your Area like the Region to put on a Workshop or provide support? Please explain.

YES, we are requesting a workshop on CBDM Please reach out to John R for a date.

Comments/Current Issues/Concerns/Questions/Problems

Attachments

https://drive.google.com/a/naflorida.org/file/d/1GxP710geN3_Wsc4oDqt6pu8LqeLemARz/view?usp=drivesdk

RCM - Daytona Report

Number of Groups: 31 Number of Meetings: 51 Donation: 300.00

Active Subcommittees

- Activities
- Convention
- Executive/Admin
- Fellowship Development
- H&I
- Helpline
- Literature
- Outreach
- Policy
- PI/PR
- Website
- Workgroup/Ad-hoc

What are your Subcommittees or Fellowship Development working on?

DACNA fundraiser beach bonfire Saturday November 23, 6-11pm- Frank Rendon Park 2705 S. Atlantic Ave.
Daytona beach shores, FL

What events is your Area hosting in the next 2 months?

Would your Area like the Region to put on a Workshop or provide support? Please explain.

Not at this time.

Comments/Current Issues/Concerns/Questions/Problems

RCM - First Coast Report

Number of Groups: 24 Number of Meetings: 88 Donation:

Active Subcommittees

- Activities
- Convention
- Executive/Admin
- Fellowship Development
- H&I
- Helpline
- Literature
- Outreach
- Policy
- PI/PR
- Website
- Workgroup/Ad-hoc

What are your Subcommittees or Fellowship Development working on?

501C3

What events is your Area hosting in the next 2 months?

Thanksgiving Marathon

Would your Area like the Region to put on a Workshop or provide support? Please explain.

Comments/Current Issues/Concerns/Questions/Problems

Special Thanks to Joey and everyone who came out to FC H&I Learning Day. It was well attended. And generated great response.

RCM - Forest Report

Number of Groups: 8 Number of Meetings: 41 Donation:

Active Subcommittees

- Activities
- Convention
- Executive/Admin
- Fellowship Development
- H&I
- Helpline
- Literature
- Outreach
- Policy
- PI/PR
- Website
- Workgroup/Ad-hoc

What are your Subcommittees or Fellowship Development working on?

What events is your Area hosting in the next 2 months?

Thanksgivings Marathon on Nov. 27th Starts at 10 pm Cats.

Would your Area like the Region to put on a Workshop or provide support? Please explain.

Comments/Current Issues/Concerns/Questions/Problems

RCM - Greater Orlando Report

Number of Groups: 41 Number of Meetings: 105 Donation: 0

Active Subcommittees

- Activities
- Convention
- Executive/Admin
- Fellowship Development
- H&I
- Helpline
- Literature
- Outreach
- Policy
- PI/PR
- Website
- Workgroup/Ad-hoc

What are your Subcommittees or Fellowship Development working on?

Activities: Thanksgiving Marathon matting at Still Working on It Group

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H & I: 41 facilities, 45 active members, 25 non-active members, 11 open facilities

Web-page: Starting an online newsletter

P.R: Attended functions with literature. Recovery Community Organization Symposium; Recovery Walk at Lake Eola; Seminole County Pre-Relapse Symposium

What events is your Area hosting in the next 2 months?

Would your Area like the Region to put on a Workshop or provide support? Please explain.

Would like a workshop from the RD, AD team on the CAR report

Comments/Current Issues/Concerns/Questions/Problems

RCM - Heartland Report

Number of Groups: 19 Number of Meetings: 60 Donation:

Active Subcommittees

- Activities
- Convention
- Executive/Admin
- Fellowship Development
- H&I
- Helpline
- Literature
- Outreach
- Policy
- PI/PR
- Website
- Workgroup/Ad-hoc

What are your Subcommittees or Fellowship Development working on?

What events is your Area hosting in the next 2 months?

NA CAMPOUT

When: February 28th-March 1st (2-nights)

Where: Hardee Lakes Park

5502 Ollie Roberts Rd, Bowling Green, FL 33834

Cost: \$10 per person, Kids 12 & Under FREE; Electric Sites 1-6

Includes: Tent site, water and fire ring. Close to bathroom/shower house, lake & fishing dock. Plus, a HUGE field for activities! Campfire meetings! Bring S'mores!

[SEE FLYER]

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NEW YEARS EVE BASH

When: Tuesday, December 31st

TIME: 7pm-12:30am

Where: Ariana Yacht Club, 103 Old Dixie Hwy, Auburndale FL 33823

Schedule:

6:30pm: Doors Open

7pm: Potluck dinner; Main dish will be provided, bring a SIDE dish to share (please no desserts); Drinks & Desserts for PURCHASE

8pm: Speaker-To Be Announced & Clean Time Countdown

9:30pm-12am: Cake Walks (\$), 50/50 drawing (\$), music for dancing & karaoke, game area & fellowshiping [SEE FLYER]

Would your Area like the Region to put on a Workshop or provide support? Please explain.

No, thanks!

Comments/Current Issues/Concerns/Questions/Problems

The motion to cut the paid RCM room nights down to just one night failed. A big shout out to Bob K., Jack D., and Scott W. who all came to speak out against this motion.

We have recently filled the new GSR Coordinator position.

Attachments

<https://drive.google.com/a/naflorida.org/file/d/1Uj7YiprqpH9o9MGROtlciX0GsNI1k-wy/view?usp=drivesdk>

https://drive.google.com/a/naflorida.org/file/d/1Pa42dWsr__mU8nLlrGtnASz6hj96Ji4a/view?usp=drivesdk

RCM - Palm Coast Report

Number of Groups: 70 Number of Meetings: 108 Donation:

Active Subcommittees

- Activities
- Convention
- Executive/Admin
- Fellowship Development
- H&I
- Helpline
- Literature
- Outreach
- Policy
- PI/PR
- Website
- Workgroup/Ad-hoc

What are your Subcommittees or Fellowship Development working on?

PR - presentations; H&I currently holding 78 meetings: 4 in lock-down facilities, requesting support; Non Profit workgroup moving forward with next steps with consensus from ASC

What events is your Area hosting in the next 2 months?

Serenity in the Sun 11/28/19-12/01/19; 31st Annual Palm Coast Spiritual Retreat 01/16/20-01/19/20; Evento de

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Unidad de NA 12/08/19; details for all events can be found at www.palmcoastna.org

Would your Area like the Region to put on a Workshop or provide support? Please explain.

Comments/Current Issues/Concerns/Questions/Problems

RCM - Recovery Coast Report

Number of Groups: 20 Number of Meetings: 22 Donation: 0

Active Subcommittees

- Activities
- Convention
- Executive/Admin
- Fellowship Development
- H&I
- Helpline
- Literature
- Outreach
- Policy
- PI/PR
- Website
- Workgroup/Ad-hoc

What are your Subcommittees or Fellowship Development working on?

What events is your Area hosting in the next 2 months?

Gratitude Dinner 11/28/19 5pm Unity Truth Center @ 5844 Pinehill Rd. Port Richey

New Years Eve dinner/Meeting 12/31/19 6pm @ More will be reveal.

www.napasco.org

Would your Area like the Region to put on a Workshop or provide support? Please explain.

Tentative CAR

Tentative Money Matters

Comments/Current Issues/Concerns/Questions/Problems

Money Matters

RCM - River Coast Report

Number of Groups: 7 Number of Meetings: 11 Donation: 500.00

Active Subcommittees

- Activities
- Convention
- Executive/Admin
- Fellowship Development
- H&I
- Helpline
- Literature
- Outreach
- Policy
- PI/PR
- Website
- Workgroup/Ad-hoc

What are your Subcommittees or Fellowship Development working on?

What events is your Area hosting in the next 2 months?

Would your Area like the Region to put on a Workshop or provide support? Please explain.

Comments/Current Issues/Concerns/Questions/Problems

Hostile action at meetings

RCM - Suncoast Report

Number of Groups: 45 Number of Meetings: 70 Donation: 0

Active Subcommittees

- Activities
- Convention
- Executive/Admin
- Fellowship Development
- H&I
- Helpline
- Literature
- Outreach
- Policy
- PI/PR
- Website
- Workgroup/Ad-hoc

What are your Subcommittees or Fellowship Development working on?

PR- presenting to Doctors Hospital to open an H&I meeting

H&I- Was contacted to bring in a meeting to Bridges (female DOC facility)

What events is your Area hosting in the next 2 months?

New years eve 833 Magellan Dr

Would your Area like the Region to put on a Workshop or provide support? Please explain.

Comments/Current Issues/Concerns/Questions/Problems

Attachments

- <https://drive.google.com/a/naflorida.org/file/d/14HIDsqXSZtEAIUqKhvGzaSohkRi4DySz/view?usp=drivesdk>
- <https://drive.google.com/a/naflorida.org/file/d/1aTEzPMqjW1bfTSlpFcq1vHe8EZ1Ka6J7/view?usp=drivesdk>
- https://drive.google.com/a/naflorida.org/file/d/1CMqhhTIMBv784Ch-_DJ3ZmtR1POT_WVM/view?usp=drivesdk

RCM - Tampa Fun Coast Report

Number of Groups: 36 Number of Meetings: 116 Donation: 0.00

Active Subcommittees

- Activities
- Convention
- Executive/Admin
- Fellowship Development
- H&I
- Helpline
- Literature
- Outreach
- Policy
- PI/PR
- Website
- Workgroup/Ad-hoc

What are your Subcommittees or Fellowship Development working on?

What events is your Area hosting in the next 2 months?

Concepts workshop partnered with game day is coming on February 29th Please refer to Tampa-na.org for more local events.

Would your Area like the Region to put on a Workshop or provide support? Please explain.

None at this time

Comments/Current Issues/Concerns/Questions/Problems

None at this time.

RCM - Treasure Coast Report

Number of Groups: 34 Number of Meetings: 42 Donation:

Active Subcommittees

- Activities
- Convention
- Executive/Admin
- Fellowship Development
- H&I
- Helpline
- Literature
- Outreach
- Policy
- PI/PR
- Website
- Workgroup/Ad-hoc

What are your Subcommittees or Fellowship Development working on?

The events listed below.

What events is your Area hosting in the next 2 months?

Saturday Dec. 7th PR is having a service learning day in Okeechobee at the Douglas Rope Swings featuring presentations of H&I, PR, RCM, etc.

Saturday Nov 23rd Bonfire on the Beach held by activities committee.

Would your Area like the Region to put on a Workshop or provide support? Please explain.

No

Comments/Current Issues/Concerns/Questions/Problems

We had a very successful convention, made about \$11,000 after expenses.

RCM - Uncoast Report

Number of Groups: 27 Number of Meetings: 33 Donation:

Active Subcommittees

- Activities
- Convention
- Executive/Admin
- Fellowship Development
- H&I
- Helpline
- Literature
- Outreach
- Policy
- PI/PR
- Website
- Workgroup/Ad-hoc

What are your Subcommittees or Fellowship Development working on?

What events is your Area hosting in the next 2 months?

12 Hour room, Thursday Nov 28th 9AM-9PM 25 Hour room December 25th

Would your Area like the Region to put on a Workshop or provide support? Please explain.

Comments/Current Issues/Concerns/Questions/Problems

Fellowship Development Group

Thank you everyone for attending September RSC Fellowship Development we opened at 9AM Opening Prayer, Reading of: Traditions, Concepts, Purpose of Area Support, Purpose of FD, Intro of New Members, Intro of RSC Trusted Servants, Area Support, Fellowship Development, and Closing Prayer.

I want to thank Tammi for her written notes, shes been keeping track of what each person said in a very detailed fashion and we want to thank her for her service.

Area Support Topics:

- *****YAP Helpline System - feasibility to look into utilizing a new helpline system in coordination w/ SF Region.
- *****7th tradition fund distribution - H&I using 7th tradition funds for books and not having those funds go thru ASC
- *****Disruptive Behavior - Members feeling safe from harm and threat of violence in meetings
- *****Keeping members involved in H&I Service - how to get more members to stay involved in H&I
- *****Atmosphere of Recovery - What creates an atmosphere safe for all addicts, ultimately it was the literature and the addict.

Fellowship Development:

WORKGROUPS:

- *****SEZF BMLT Merger - update presented by ITARC
- *****Guide Housekeeping - the new guide was uploaded and emailed and was printed and handed out at September's RSC
- *****FD Lost workgroup archives - All digital archives have been passed to the FD Leader and the hard copies are being digitized for future archiving
- *****RSC Rotation - staffed and in the works
- *****GSR Assembly Attraction - staffed and being worked
- *****Website Revamp - Beta site will be displayed at November 2019
- *****Value of Region - Staffed and in the works
- *****We did a round table discussion about Topics for the GSR Assembly - The following topics were voted and selected based on priority.

1. Effective GSR & GSR Starter Kit
2. Meeting Etiquette
3. Recovery Based Service or Service Based Recovery
4. Fulling Commitments
5. Finding your Niche in Service

These were the top 5. The remainder were topics still open for selection:

Spirit of Rotation, Mentor-ship of Trusted Servants, How to make everyone feel welcome in an ever changing

fellowship, Strengthening HG dynamics, Value of GSR Support Person for ASC, Solutions to not Blurring the Message, In Service: we are just addicts up to World, Importance of 7th tradition & distribution of it towards carrying the message & keeping NA functioning, The difference between governing and being of service and everyone's voice being equal, Using technology to better facilitate service, Making literature more available & where to get it, CAR & CAT IDT for Dummies, Better coordination & follow up w/ events for Newcomers, Carrying homegroup consensus, Principles before personalities, Fulfilling commitments, Importance of Best Practices, Understanding CBDM, Anonymity and the Internet, Unity and the importance of 1st tradition, Work closely with or neighbor areas, Tradition 3 versus Enforcing code of behavior, Implementation of Zonal forum as a level of service and Facility relationships

After discussion on the floor, it was voted and determined by the RCM's to accept the top 5 topics, not to send survey out and have a physical copy at the GSR assembly with the remaining topics, the current topics and a few lines for new topics to be input.

BERMUDA TRAVEL GROUP:

Ron M & Stephanie W are set to leave for Bermuda this week for the bi-annual workshop their.

ILS Ernest and Scott

Project Planning Meeting

We met on October 26th at the RSO Office at 10.am we believe we had a very productive meeting on how we can better serve the Florida Region Valerie has put together very detailed minutes of all the work that was done we hope that you take the time to read it and gives us some feedback so that we can better serve you.

Attachments

<https://drive.google.com/a/naflorida.org/file/d/1RugojqH-iOKHvbEXxMVYJrfjqyu5E9te/view?usp=drivesdk>

H & I Resource Coordinator Report

Good morning. On October 12 I made a trip to participate in the First Coast Area's H&I learning day. Many people showed up and it was an awesome opportunity for people who are interested in learning about H&I and how to get involved. I received a call from Robert from the Nature Coast requesting some assistance with the planning and preparation of an H&I learning day due to the lack of participation and interest of people in his area. We are planning for a couple of months from now and will be in contact with him to do what I can to offer suggestions and participate in their learning day. I am also planning on being of service to the Forest Area for their Learning Day on February 22nd. In the month of October I also attended a strategic planning meeting at the RSO and will be creating a "best practices" for future incoming H&I resource coordinators. Thank you for allowing me to be of service.

Public Relations Resource Coordinator Report

Good morning rsc, This seems to be a quiet time right now for Terri and myself. Just recently I returned from WSLD (western states learning days) in Seattle. The topics during the learning weekend was very PR heavy. Topic were using pi/Pr tools to effectively communicate with professionals. What is pi/Pr? How do we do it? How can pi contribute?. Out reach to Spanish communities. On Friday 11/8 was the professional discussion. The professionals expressed their gratitude to the fellowship and also gave some suggestions. Some were to possible have members come and pick patients to bring to meetings. Also a professional discussed a program called LEAD (law enforcement assisted diversion) this is a program that is put in placed to have law enforcement that is called to drug related issues to bring that person to a detox at that time. I suggest having meeting list and a Na business card to hand to that person also. Spanish communities still seems to have struggles finding a place in NA. I also heard some areas putting posters on dumpster in alleyways behind the stores. In some areas in Arizona the law enforcements call the Na helpline to find info to help those in needs. I also heard a new idea in places call NAYC (narcotics anonymous youth committee). Which is subcommittee made up of younger members to draw in younger members into service and send a Liaison to other subcommittees and possibly join those committees. I was talking PR the whole time. And spoke to many regional PR and local area PR chairpersons. We exchanged info and look forward to networking with these members. I dropped off the PR supplies to the coquina coast. That will be returned to me today. Terri and myself will be doing a Pr presentation in the uncoast area in December to explain what Pr is and to work effectively in the community and Na fellowship. Thank you for letting me serve.

Corrections Resource Coordinator Report

Greetings Florida Region,

Behind the Walls groups continue to meet and addicts are being served.

Lowell has been growing and recently another 10 books have been donated to them for the addicts BTW there. They are meeting at least twice a month at the main unit and recently added the workcamp. There are several female volunteers cleared through chaplain Jordan Moyer.

Columbia CI continues to meet twice a month.

We have partnered with the Gold Coast Inmate Step Writing Group and are forwarding inmate contacts to them in order to help those behind the walls work steps. They have a well funded group that has a strong policy that includes multiple levels of protection for those serving as sponsors. I've attached their informational powerpoint and their flyer to this report for those who would like to review.

12 men from around the Florida Region attended orientation in the first quarter of 2019 to update their backgrounds. It has been difficult getting them PINs but I continue to attempt.

The www.behindthewalls.us website has been updated and continues to be so.

Thank you for allowing me to serve,

Colin H

Attachments

<https://drive.google.com/a/naflorida.org/file/d/1ULEQXFGnrzJoxOoAmu44-YlxFgEkdow5/view?usp=drivesdk>
<https://drive.google.com/a/naflorida.org/file/d/1QzxNX4kq9dvhCRf5Jc22s6ZTr48Aa0J2/view?usp=drivesdk>

RD/AD Report

I am happy to welcome Joel B as the new AD. Joel and I worked very well together when we served together on HRP. I look forward to working with and learning from Joel.

I attended the Western Service Learning Days (WSLD 33) in Seattle the first weekend in November. I will submit a more explanatory report/power point at the January RSC with combined information for the WSLD and the SEZF in December.

CAR-Conference Agenda Report season is upon us. The CAR will be released on 11/26/19 and is available free for download at NA.org. The RSC will purchase one copy for each area, if needed. To be mailed to each area. We may have extra copies available.

The AD and I are asking that areas collaborate to hold multi-area CAR workshops. There are only a certain number of available weekends between release of the CAR and the March RSC.

Joel and I will be attending the SEZF in Charlotte the first weekend of December.

We will also be attending the combined Southern Zonal Forum and SEZF CAR/CAT (conference approval track) in January in Dallas.

The CAR is like old business and the CAT is like new business. We will not know the exact way the motions in the CAT will be worded but we can get a general consensus from the body about how the body would like us to carry it's conscience.

Joel and I are available to attend you ASCs, Learning Days etc at your request.

If you have any questions please feel free to contact me at RD@NAFlorida.org or by my cell phone, my number is listed in the written RSC minutes.

In grateful service, Kristi F.

HRP Report

2019HRP-ReportNovember

We used Slack to communicate this interim, and it worked really well, much better than group text.

We met on Oct 20 via Zoom. We vetted three people from the Website Revamp and have three others with the knowledge, skills, abilities, and willingness to serve, whom we vetted this weekend.

We went over the goals from last year's Strategic Plan and found we had accomplished all of them. We set new goals for the 2019-2020 session to bring to the Strategic Planning meeting on Oct 26.

- More participation on Saturdays
- Trusted servant interviews in PM instead of AM so we can spend more time in FD.
- Work closer with FD so that work groups are effectively staffed by the RSC following getting work group proposals from FD.

RSC Minutes November 17,2019

Three of us attended the Strategic Planning meeting in Lakeland on Oct 26. We participated fully in the process. We (HRP) had already addressed two of the priority issues.

Another priority, training, suggested that the Guide (HRP) collect all the Best Practices as an adjunct to the Guide and give them to FD for them to develop a training program. We requested them from all trusted servants but so far have only one (plus one for the GSR Assembly). Best Practices are not static but are adapted each election cycle by the person(s) holding office at that time.

Unfortunately, our search for an IT Co-coordinator has come up blank so far. We emailed almost 100 people who indicated some related background on their Volunteer Forms. We only got 4 responses, all expressing disinterest. RCMs: Please spread the word. There are qualified people in each of your Areas. They will have two years to learn the job before they have to be the single point of accountability. It's a RESOURCE COORDINATOR position, not a systems manager position! It just takes someone who knows how to work in the shell (such as C++, Java, PHP, etc.).

RSO Board Report

Good afternoon RSC. The RSO BOD met at our offices at 2222 S combee Rd in beautiful downtown lakeland in the bosom of the florida region. All 8 members of the board were present. We are still looking for an accountant to fill the opening. We remain in a strong financial position as follows:

| | |
|------------------------------|---------------|
| Bank of America Checking | \$ 100,875.59 |
| Bank of America Money Market | \$ 30,363.02 |
| Deposits on Hand | \$ 7,531.53 |

| | |
|------------------------------------|--------------|
| The accounts receivable balance is | \$ 43,251.32 |
| The accounts payable balance is | \$ 73,705.56 |

Our operations team leader reports that our new team member Kiley, is doing well at her 30-day review We have Received a letter from SS office regarding Darla, with dates of employment. She is trying to collect disability; we have no choice but to let Amanda answer it truthfully. Our workers comp policy is asking for an audit. Bridgette, our HR Board member, will help with it. We have some really nice Christmas ornaments. Of course, they are NA related. Check them out on our web page. The office is working on getting written procedures for the office with step by step procedures. Terry, who has been at the office for some time, is now a full-time employee. He had been part time but has been working more than 32 hours most weeks. We are pleased with his commitment to the RSO

We are in the process of restocking back to full inventory; it will be a gradual process. We hope that we can reestablish over the next 4-6 month, one order per month.

We are looking at keeping an inventory of \$210,000. This will get us back to full inventory as we established in our strategic plan.

As our Most wonderous RD told you the CAR report is coming out. We will only order what you tell us today. The sheet is going around.

RSC Minutes November 17,2019

We are in the process of revamping our web page and our online store. Again, this will be a long process but we hope to roll it out in the next 6 to 8 months. We are using Microsoft 365 and believe this will make communication among the BOD much easier.

We want to streamline communication with the office. If you have questions, please call 863-683-8224 or email flarso@floridarso.org. You can also use the online store for your orders at floridarso.org If you have issues, please call or email the office. If your issue cannot be corrected to your satisfaction, please call Walter M who is the office manager. If you are still not satisfied, contact chuck or me and we will try to help. However, the first question the V pres. or the Pres will ask is have you done the above. This will help eliminate confusion if you follow the proper process.

So a lot is going on at your RSO. We are growing and changing and working hard on oversite. However, we always have time to say hello if you stop to see Amanda and Kiley at your FRSO at 2222 S Combee Rd in beautiful downtown Lakeland, in the bosom if the Florida Region.

Irreverently submitted,
Bob K
Pres.
RSO BOD

Attachments

<https://drive.google.com/a/naflorida.org/file/d/1jqnla-T12L7GjfX0wZUFuqrVbV4WpL0K/view?usp=drivesdk>
https://drive.google.com/a/naflorida.org/file/d/16bc9uqDiQubp7VT_JrRYQjYGmRxRSg_2/view?usp=drivesdk
<https://drive.google.com/a/naflorida.org/file/d/1hHGRXvBJrX8GIYD46ZIJHrLfpfNbxjC/view?usp=drivesdk>
https://drive.google.com/a/naflorida.org/file/d/1coCGCoRSV4PSRdo3CbkD_xYSbrd2Iixg/view?usp=drivesdk

FRC Board Report

FRC, Inc. held its regularly scheduled board meeting on November 16, 2019, from 09:00 am- 2:00 pm. All board members were present.

The pre-convention logo was chosen and shirts are being sold. Registration handed out pre-registration brochures. You can register online at www.frcna.com as well as find any and all information related to FRCNA 39 “Living the Dream”.

This year polos and camp shirts are only going to be available to pre-order online only until April 1, 2020.

We are still accepting submissions for consideration for the convention logo through November 30th. Speaker submissions are accepted year-round, however, March 1st will be the cut-off date for consideration for the upcoming convention. Please go to our website for more information.

In case you were not aware www.frcna.com does have the Regional calendar and we have recently added a way for members to search for local NA Helplines, websites, and meetings.

RSC Minutes November 17,2019

We have opted to hold our regularly scheduled December support committee via video conference. Please help us get the word out to the fellowship. If you are a part of a support committee, please reach out to the chair of that committee or email us at info@frcna.com.

Following is CFO Report to the BOD:

Checking Account Balance \$42,247.52
So far for FRCNA 39....Living the Dream.....

11/15/2019

| Registrations | Totals | |
|------------------------|----------|-----|
| July Special | 160 | |
| Before May 18 | 5 | 165 |
| Friday Dinners | | |
| July Special | 3 | |
| Before May 18 | 2 | 5 |
| Banquets | | |
| July Special | 110 | |
| July Special - Vegan | 0 | |
| Before May 18 | 0 | 110 |
| Sunday Breakfast | | |
| July Special | 8 | |
| Before May 18 | 0 | 8 |
| Dining/Meal Packages | | |
| July Special | 8 | |
| July Special - Vegan | 0 | |
| Before May 18 | 3 | |
| Before May 18 - Vegan | 0 | 11 |
| Friday Entertainment | 2 | |
| Saturday Entertainment | | 0 |
| Entertainment Combo | 19 | |
| T-Shirts | 35 | |
| Mugs | 31 | |
| Donations | \$562.00 | |
| Total Friday Dinners | 16 | |
| Total Banquets | 121 | |
| Total Breakfasts | 19 | |

Rosen Shingle Creek (2020) \$25,000.00
Rosen Centre (2021) \$10,000.00
Mark Lundholm (2020 – 2021) \$10,000.00

ILS,
Marcia C.

ILS,
Shar Smith
FRC, Inc. President on behalf of the FRC, Inc, BOD

Attachments

<https://drive.google.com/a/naflorida.org/file/d/1sIMW6pmrxpDzoC38YU0DQv3QZNDr2YOU/view?usp=drivesdk>

https://drive.google.com/a/naflorida.org/file/d/1aKQv-uROI7YMBuRmYyPe8MQr3ooKUt_n/view?usp=drivesdk

https://drive.google.com/a/naflorida.org/file/d/1fELFfdWdz_tJOxRT0ChCbbyIbZ_2VPx7/view?usp=drivesdk

Old Business

None

New Business

None

Elections

RSO Board

Phil C.

Nominated Rso & 2nd Greater Orlando

Outcome: Elected

| Position | Name | 1st Expiration | 2nd Expiration | Open Date |
|-------------------------------|-------------|-----------------------|-----------------------|------------------|
| ADMIN WORKGROUP | | | | |
| Facilitator | Ray | 2021 | Optional | JUL |
| Co-facilitator | Allen R | 2021 | Acclimate | MAY |
| Secretary | Ramon | 2021 | Optional | JUL |
| Alternate Secretary | Valerie | 2021 | Acclimate | MAY |
| Treasurer | Marie | 2021 | Optional | JUL |
| Alternate Treasurer | Mike K | 2021 | Acclimate | MAY |
| RD | Kristi | 2021 | Optional | MAY |
| AD | Joel B | 2021 | Acclimate | MAY |
| HUMAN RESOURCE PANEL | | | | |
| HRP Leader | William | 2018 | 2020 | JUL |
| HRP Guide | Chanda | 2021 | 2023 | JUL |
| HRP #1 | Fran | 2018 | 2020 | JUL |
| HRP #2 | Belynda N | 2021 | 2023 | JUL |
| HRP #3 | Dave T | 2021 | 2023 | JUL |
| FELLOWSHIP DEVELOPMENT | | | | |
| FD Leader | Ernest | 2021 | Optional | JUL |
| FD Co-leader | Scott | 2021 | Acclimate | MAY |
| Corrections Coordinator | Colin | 2021 | 2023 | SEP |
| PR Coordinator | Angelo | 2020 | Optional | SEP |
| PR Alt Coordinator | Terri | 2020 | Acclimate | JUL |
| H&I Resource Coordinator | Joey | 2020 | 2022 | SEP |
| IT Coordinator | Ezra | 2021 | Optional | SEP |
| IT Co-coordinator | Open | 2021 | Acclimate | JUL |
| RSC BOARD ELECT | | | | |
| RSO Board #1 | Steve | 2019 | 2020 | JUL |

RSC Minutes November 17,2019

| | | | | |
|---------------|----------|------|------|-----|
| RSO Board #2 | Open | 2019 | 2020 | JUL |
| RSO Board #3 | Chris | 2020 | 2021 | JUL |
| RSO Board #4 | Bridgett | 2020 | 2021 | JUL |
| RSO Board # 5 | Walter | 2020 | 2021 | JUL |
| FRC Board #1 | Dawn | 2020 | 2020 | JUL |
| FRC Board #2 | Keith | 2020 | 2020 | JUL |
| FRC Board #3 | Carlos | 2020 | 2020 | JUL |
| FRC Board #4 | Open | | | JUL |
| FRC Board #5 | Open | | | JUL |

Open Positions

IT Co-Coordinator
RSO Board #1
FRC Board #1

Wrap Up

January 17th /19th,2020

**Sheraton Tampa Brandon Hotel
10221 Princess Palm Ave 33610**

Tell- 844-7761717

Tell- 813-623-6363

Room Rate: To be announced

Parking is Free

Cutoff date: 12-12-2019

Booking link Not available yet

(GSR Assembly)

March 13th /15th,2020

**Sheraton Tampa Brandon Hotel
10221 Princess Palm Ave 33610**

Tell- 844-7761717

Tell- 813-623-636

Room Rate: TBD

Parking is Free

Cutoff date: Feb. 23rd, 2020

Booking link Not available yet

(Frcna Registration Drive)

May 15th/17th,2020

Rose Shingle Creek Hotel

9939 Universal BLVD 32819

Tell- 866-996-6338

Room Rate: 139.00

Parking: \$8.00

Cutoff Date: April 23rd, 2020

Booking link Not available yet

Attachment Appendix Summary

Attachments can be downloaded from the PDF version of the minutes by clicking on an attachment below.

Florida Regional Service Committee

PROFIT AND LOSS 6 MONTHS ***NOVEMBER 2019

May 1 - November 18, 2019

| | TOTAL |
|--------------------------------------|--------------------|
| Income | |
| Donations | |
| Area Donations | 23,529.05 |
| FRCNA Donation | 10,000.00 |
| Group Donations | 2,049.03 |
| Member Donations | 151.67 |
| Total Donations | 35,729.75 |
| Group Donations | 235.83 |
| Uncategorized Income | 1,340.35 |
| Total Income | \$37,305.93 |
| GROSS PROFIT | \$37,305.93 |
| Expenses | |
| Administrative Expenses | 130.01 |
| Admin Travel | 851.84 |
| Area and Group Assistance | 871.34 |
| Bank Service Fees | 143.40 |
| Copies and Supplies | 749.20 |
| FRSC Minutes | 502.17 |
| FRSC Travel | |
| Area CBDM Support | 389.17 |
| FRSC - Alternate Secretary | 1,188.00 |
| FRSC - Alternate Treasurer | 990.00 |
| FRSC - Co-Facilitator | 792.00 |
| FRSC - Facilitator | 396.00 |
| FRSC - Secretary | 594.00 |
| FRSC - Treasurer | 458.82 |
| Total FRSC Travel | 4,807.99 |
| Hotel Meeting Space/Deposits | 2,741.50 |
| Island Nation Area Travel | 1,926.13 |
| Regional Functions | 1,192.86 |
| Total Administrative Expenses | 13,916.44 |
| Fellowship Development | |
| Copies/Printing/Supplies | 787.49 |
| FRSC Travel | |
| FRSC - CI Liaison Res Coord | 198.00 |
| FRSC - FD Co-Leader | 990.00 |
| FRSC - FD Leader | 1,025.76 |
| FRSC - H&I Resource Coord | 809.50 |
| FRSC - IT Coordinator | 594.00 |
| FRSC - PR Resource Coord | 792.00 |
| FRSC -IT Co-coordinator | 594.00 |
| PR Co-Coordinator | 594.00 |
| Total FRSC Travel | 5,597.26 |

| | TOTAL |
|---|----------------------|
| IT | |
| Conference Calling (Zoom) | 224.85 |
| HRP Management Platform | 198.00 |
| Website Hosting | 500.00 |
| Total IT | 922.85 |
| PR Display Maintenance | 404.16 |
| PR Events | 2,295.44 |
| PR Literature | 2,678.90 |
| Project & Task Fund | 1,590.98 |
| Region/Area Travel | |
| Behind the Walls (BTW) Literature | 1,979.44 |
| FD Leader Region/Area Travel | 345.20 |
| Island Nation Travel (To Islands) | 768.00 |
| PR Region/Area Travel | 1,244.60 |
| Total Region/Area Travel | 4,337.24 |
| Statewide Helpline | 1,877.40 |
| Total Fellowship Development | 20,491.72 |
| Florida Service Symposium | |
| A/V | 1,066.05 |
| Hotel | 587.85 |
| Literature | 114.40 |
| Meals Women's Banquet | 111.21 |
| Misc. Preparation (Mileage, Name tags, Set up) | 210.90 |
| Total Florida Service Symposium | 2,090.41 |
| Human Resource Panel | |
| Copies and Supplies | 242.08 |
| FRSC - Panel Leader | 792.00 |
| FRSC - Panel Member 1 | 594.00 |
| FRSC - Panel Member 2 | 792.00 |
| FRSC - Panel Member 3 | 792.00 |
| FRSC - Panel Member 4 | 198.00 |
| Total Human Resource Panel | 3,410.08 |
| NAWS Donation | 10,000.00 |
| Regional & Alternate Delegates | |
| FRSC Travel | |
| FRSC - Alternate Delegate | 1,188.00 |
| FRSC - Regional Delegate | 960.06 |
| South East Zone Travel & Lodging | 1,471.19 |
| Total FRSC Travel | 3,619.25 |
| Regional Travel | 180.96 |
| South East Zone Donation | 3,000.00 |
| Total Regional Travel | 3,180.96 |
| Total Regional & Alternate Delegates | 6,800.21 |
| Total Expenses | \$56,708.86 |
| NET OPERATING INCOME | \$ -19,402.93 |
| NET INCOME | \$ -19,402.93 |

Florida Regional Service Committee

PROFIT AND LOSS 2 MONTHS NOVEMBER 2019

September 20 - November 22, 2019

| | SEP 20- 30, 2019 | OCT 2019 | NOV 1-22, 2019 | TOTAL |
|--------------------------------------|---------------------|-------------------|-------------------|-------------------|
| Income | | | | |
| Donations | | | | \$0.00 |
| Area Donations | | 760.43 | 1,142.77 | \$1,903.20 |
| Group Donations | | 548.85 | 227.95 | \$776.80 |
| Member Donations | | 29.86 | 60.00 | \$89.86 |
| Total Donations | | 1,339.14 | 1,430.72 | \$2,769.86 |
| Total Income | \$0.00 | \$1,339.14 | \$1,430.72 | \$2,769.86 |
| GROSS PROFIT | \$0.00 | \$1,339.14 | \$1,430.72 | \$2,769.86 |
| Expenses | | | | |
| Administrative Expenses | | 130.01 | | \$130.01 |
| Admin Travel | | | 157.59 | \$157.59 |
| Area and Group Assistance | | | 146.58 | \$146.58 |
| Bank Service Fees | | 143.40 | | \$143.40 |
| Copies and Supplies | | 70.00 | 273.83 | \$343.83 |
| FRSC Minutes | | | 271.43 | \$271.43 |
| FRSC Travel | | | | \$0.00 |
| FRSC - Alternate Secretary | | | 396.00 | \$396.00 |
| FRSC - Alternate Treasurer | | | 396.00 | \$396.00 |
| FRSC - Co-Facilitator | | | 198.00 | \$198.00 |
| FRSC - Facilitator | | | 198.00 | \$198.00 |
| Total FRSC Travel | | | 1,188.00 | \$1,188.00 |
| Hotel Meeting Space/Deposits | | 937.50 | | \$937.50 |
| Island Nation Area Travel | | | 646.48 | \$646.48 |
| Regional Functions | | | 1,192.86 | \$1,192.86 |
| Total Administrative Expenses | | 1,280.91 | 3,876.77 | \$5,157.68 |
| Fellowship Development | | | | \$0.00 |
| Copies/Printing/Supplies | | | 339.47 | \$339.47 |
| FRSC Travel | | | | \$0.00 |
| FRSC - CI Liaison Res Coord | | | 198.00 | \$198.00 |
| FRSC - FD Co-Leader | | | 396.00 | \$396.00 |
| FRSC - H&I Resource Coord | | | 198.00 | \$198.00 |
| FRSC - PR Resource Coord | | | 198.00 | \$198.00 |
| FRSC -IT Co-coordinator | | | 198.00 | \$198.00 |
| PR Co-Coordinator | | | 198.00 | \$198.00 |
| Total FRSC Travel | | | 1,386.00 | \$1,386.00 |
| IT | | | | \$0.00 |
| Conference Calling (Zoom) | | | 224.85 | \$224.85 |
| Website Hosting | | | 125.00 | \$125.00 |
| Total IT | | | 349.85 | \$349.85 |
| PR Events | | | 31.87 | \$31.87 |
| PR Literature | | | 1,730.30 | \$1,730.30 |
| Project & Task Fund | | | 15.98 | \$15.98 |

| | SEP 20-30, 2019 | OCT 2019 | NOV 1-22, 2019 | TOTAL |
|---|-----------------|-------------------|----------------------|----------------------|
| Region/Area Travel | | | | \$0.00 |
| Behind the Walls (BTW) Literature | | | 26.73 | \$26.73 |
| Island Nation Travel (To Islands) | | | 1,883.60 | \$1,883.60 |
| PR Region/Area Travel | | | 394.52 | \$394.52 |
| Total Region/Area Travel | | | 2,304.85 | \$2,304.85 |
| Statewide Helpline | | | 289.81 | \$289.81 |
| Total Fellowship Development | | | 6,448.13 | \$6,448.13 |
| Human Resource Panel | | | | \$0.00 |
| Copies and Supplies | | | 72.00 | \$72.00 |
| FRSC - Panel Leader | | | 198.00 | \$198.00 |
| FRSC - Panel Member 1 | | | 198.00 | \$198.00 |
| FRSC - Panel Member 2 | | | 198.00 | \$198.00 |
| FRSC - Panel Member 3 | | | 198.00 | \$198.00 |
| FRSC - Panel Member 4 | | | 198.00 | \$198.00 |
| Total Human Resource Panel | | | 1,062.00 | \$1,062.00 |
| Regional & Alternate Delegates | | | | \$0.00 |
| FRSC Travel | | | | \$0.00 |
| FRSC - Alternate Delegate | | | 396.00 | \$396.00 |
| FRSC - Regional Delegate | | 564.06 | | \$564.06 |
| South East Zone Travel & Lodging | | | 700.00 | \$700.00 |
| Total FRSC Travel | | 564.06 | 1,096.00 | \$1,660.06 |
| Total Regional & Alternate Delegates | | 564.06 | 1,096.00 | \$1,660.06 |
| Total Expenses | \$0.00 | \$1,844.97 | \$12,482.90 | \$14,327.87 |
| NET OPERATING INCOME | \$0.00 | \$ -505.83 | \$ -11,052.18 | \$ -11,558.01 |
| NET INCOME | \$0.00 | \$ -505.83 | \$ -11,052.18 | \$ -11,558.01 |

FLORIDA REGIONAL SERVICE COMMITTEE
Summary of Income and Expenses

Income

Beginning Register Balance as of 9-19-2019 **\$25,445.88**

Donations/Literature:

| | | |
|------------------|------------|-------------------|
| Area Donations | \$1,903.20 | |
| Group Donations | \$776.80 | |
| Member Donations | \$89.86 | |
| | | \$2,769.86 |

Other Income:

| | | |
|------------------|--------|---------------|
| FRCNA Donation | \$0.00 | |
| Uncategorized | \$0.00 | |
| Member Donations | \$0.00 | |
| | | \$0.00 |

Total Income **\$2,769.86**

Expenses

| | | |
|----------------------------------|------------|--|
| Administrative | \$5,157.68 | |
| Symposium | \$0.00 | |
| Fellowship Development | \$6,448.13 | |
| Hospitals & Institutions | \$0.00 | |
| Human Resource Panel | \$1,062.00 | |
| Public Relations | \$0.00 | |
| Regional and Alternate Delegates | \$1,660.06 | |
| IT Coordinator | \$0.00 | |
| ZONAL/NAWS Donation | \$0.00 | |
| Uncategorized Expense | \$0.00 | |

Total Expenses **\$14,327.87**

Register Balance as of 11-22-2019 **\$13,860.87**

Less:

| | | |
|--------------------------|-------------|--|
| Prudent Reserve | \$11,000.00 | |
| Reserve Donation to NAWS | \$0.00 | |
| Reserve for Assembly | \$2,785.87 | |
| Reserve for WIS | \$75.00 | |

Ending Balance After Prudent Reserve & Special Future Events **\$0.00**

Florida Regional Service Committee

INCOME BY CUSTOMER SUMMARY 7/2019

September 20 - November 22, 2019

| | INCOME | EXPENSES | NET INCOME |
|----------------------|-------------------|---------------|-------------------|
| A Train to Somewhere | 67.63 | | \$67.63 |
| Bay Area | 510.43 | | \$510.43 |
| Big Bend Area | 42.77 | | \$42.77 |
| Daytona Area | 300.00 | | \$300.00 |
| First Coast Area | 200.00 | | \$200.00 |
| Gainesville Clean | 127.00 | | \$127.00 |
| Just for Thursday | 100.12 | | \$100.12 |
| Life on Life's Terms | 156.00 | | \$156.00 |
| Members | 89.86 | | \$89.86 |
| Miracles of Faith | 40.00 | | \$40.00 |
| Nature Coast Area | 300.00 | | \$300.00 |
| Never Alone | 13.00 | | \$13.00 |
| Recovery Central | 97.50 | | \$97.50 |
| Recovery Coast Area | 50.00 | | \$50.00 |
| Recovery on Campus | 111.51 | | \$111.51 |
| River Coast Area | 500.00 | | \$500.00 |
| Solutions I & II | 20.71 | | \$20.71 |
| Sunday Skool Group | 43.33 | | \$43.33 |
| TOTAL | \$2,769.86 | \$0.00 | \$2,769.86 |

Florida Regional Service Committee

BUDGET VS. ACTUALS: FY19 - FY20 P&L - FY20 P&L

June 2019 - May 2020

| | TOTAL | | | |
|--------------------------------------|--------------------|------------------|--------------------|----------------|
| | ACTUAL | BUDGET | OVER BUDGET | % OF BUDGET |
| Income | | | | |
| Donations | | | | |
| Area Donations | 18,183.40 | | 18,183.40 | |
| FRCNA Donation | 10,000.00 | | 10,000.00 | |
| Group Donations | 1,468.00 | | 1,468.00 | |
| Member Donations | 151.67 | | 151.67 | |
| Total Donations | 29,803.07 | | 29,803.07 | |
| Group Donations | 235.83 | | 235.83 | |
| Uncategorized Income | 1,340.35 | | 1,340.35 | |
| Total Income | \$31,379.25 | \$0.00 | \$31,379.25 | 0.00% |
| GROSS PROFIT | \$31,379.25 | \$0.00 | \$31,379.25 | 0.00% |
| Expenses | | | | |
| Administrative Expenses | | | | |
| Admin Travel | 851.84 | 590.00 | 261.84 | 144.38 % |
| Archivist Supplies & Misc | | 6,000.00 | -6,000.00 | |
| Area and Group Assistance | 578.18 | 1,890.00 | -1,311.82 | 30.59 % |
| Bank Service Fees | 143.40 | | 143.40 | |
| Copies and Supplies | 783.20 | 756.00 | 27.20 | 103.60 % |
| FRSC Minutes | 464.35 | 1,370.00 | -905.65 | 33.89 % |
| FRSC Travel | | | | |
| Area CBDM Support | 389.17 | 750.00 | -360.83 | 51.89 % |
| FRSC - Alternate Secretary | 990.00 | 1,188.00 | -198.00 | 83.33 % |
| FRSC - Alternate Treasurer | 792.00 | 1,188.00 | -396.00 | 66.67 % |
| FRSC - Co-Facilitator | 594.00 | 1,188.00 | -594.00 | 50.00 % |
| FRSC - Facilitator | 198.00 | 1,188.00 | -990.00 | 16.67 % |
| FRSC - Secretary | 396.00 | 1,188.00 | -792.00 | 33.33 % |
| FRSC - Treasurer | 198.00 | 1,188.00 | -990.00 | 16.67 % |
| Total FRSC Travel | 3,557.17 | 7,878.00 | -4,320.83 | 45.15 % |
| GSR Assembly | | | | |
| CAR Reports | | 300.00 | -300.00 | |
| food | | 1,356.00 | -1,356.00 | |
| GSR Assembly Supplies | | 750.00 | -750.00 | |
| GSR Meeting Space | | 3,500.00 | -3,500.00 | |
| RSC Paid Room Nights | | 10,847.00 | -10,847.00 | |
| Total GSR Assembly | | 16,753.00 | -16,753.00 | |
| Hotel Meeting Space/Deposits | 2,741.50 | 7,604.00 | -4,862.50 | 36.05 % |
| Island Nation Area Travel | 1,926.13 | 3,600.00 | -1,673.87 | 53.50 % |
| Regional Functions | 1,192.86 | 750.00 | 442.86 | 159.05 % |
| Total Administrative Expenses | 12,368.64 | 47,191.00 | -34,822.36 | 26.21 % |
| Fellowship Development | | | | |
| Copies/Printing/Supplies | 728.70 | 700.00 | 28.70 | 104.10 % |

| | | TOTAL | | |
|--|------------------|------------------|-------------------|----------------|
| | ACTUAL | BUDGET | OVER BUDGET | % OF BUDGET |
| FRSC Travel | | | | |
| FRSC - CI Liaison Res Coord | 198.00 | 1,188.00 | -990.00 | 16.67 % |
| FRSC - FD Co-Leader | 792.00 | 1,188.00 | -396.00 | 66.67 % |
| FRSC - FD Leader | 827.76 | 1,188.00 | -360.24 | 69.68 % |
| FRSC - H&I Resource Coord | 611.50 | 1,188.00 | -576.50 | 51.47 % |
| FRSC - IT Coordinator | 396.00 | 1,188.00 | -792.00 | 33.33 % |
| FRSC - PR Resource Coord | 594.00 | 1,188.00 | -594.00 | 50.00 % |
| FRSC -IT Co-coordinator | 594.00 | 1,188.00 | -594.00 | 50.00 % |
| PR Co-Coordinator | 396.00 | 1,188.00 | -792.00 | 33.33 % |
| Total FRSC Travel | 4,409.26 | 9,504.00 | -5,094.74 | 46.39 % |
| IT | | | | |
| Conference Calling (Zoom) | 224.85 | 200.00 | 24.85 | 112.43 % |
| HRP Management Platform | 198.00 | 800.00 | -602.00 | 24.75 % |
| Service Backup | | 600.00 | -600.00 | |
| Website Hosting | 375.00 | 200.00 | 175.00 | 187.50 % |
| Total IT | 797.85 | 1,800.00 | -1,002.15 | 44.33 % |
| Planning Meeting | | 400.00 | -400.00 | |
| PR Display Maintenance | | 650.00 | -650.00 | |
| PR Events | 1,086.42 | 5,000.00 | -3,913.58 | 21.73 % |
| PR Literature | 2,678.90 | 1,600.00 | 1,078.90 | 167.43 % |
| Project & Task Fund | 1,590.98 | 1,600.00 | -9.02 | 99.44 % |
| Region/Area Travel | | | | |
| Behind the Walls (BTW) Literature | 1,979.44 | 1,000.00 | 979.44 | 197.94 % |
| CI Travel | | 600.00 | -600.00 | |
| FD Co-Leader Region/Area Travel | | 300.00 | -300.00 | |
| FD Leader Region/Area Travel | 255.20 | 300.00 | -44.80 | 85.07 % |
| H&I Region/Area Travel | | 500.00 | -500.00 | |
| Island Nation Travel (To Islands) | 1,883.60 | 4,000.00 | -2,116.40 | 47.09 % |
| IT Region/Area Travel | | 300.00 | -300.00 | |
| PR Region/Area Travel | 1,244.60 | 1,100.00 | 144.60 | 113.15 % |
| Total Region/Area Travel | 5,362.84 | 8,100.00 | -2,737.16 | 66.21 % |
| Southeast Zonal Forum (SEZF) Travel for Members | | | | |
| Statewide Helpline | 289.81 | 1,200.00 | -910.19 | 24.15 % |
| Workgroup Reimbursement | | 9,180.00 | -9,180.00 | |
| Total Fellowship Development | 16,944.76 | 42,234.00 | -25,289.24 | 40.12 % |
| Florida Service Symposium | | | | |
| Hotel | 290.56 | | 290.56 | |
| Total Florida Service Symposium | 290.56 | | 290.56 | |
| Human Resource Panel | | | | |
| Copies and Supplies | 72.00 | 250.00 | -178.00 | 28.80 % |
| FRSC - Panel Leader | 594.00 | 1,188.00 | -594.00 | 50.00 % |
| FRSC - Panel Member 1 | 396.00 | 1,188.00 | -792.00 | 33.33 % |
| FRSC - Panel Member 2 | 594.00 | 1,188.00 | -594.00 | 50.00 % |
| FRSC - Panel Member 3 | 594.00 | 1,188.00 | -594.00 | 50.00 % |
| FRSC - Panel Member 4 | 198.00 | 1,188.00 | -990.00 | 16.67 % |
| HRP Leader Trav to FD Planning Mtg | | 400.00 | -400.00 | |

| | ACTUAL | TOTAL | | % OF BUDGET |
|---|----------------------|-----------------------|----------------------|----------------|
| | | BUDGET | OVER BUDGET | |
| HRP Travel to Presentations | | 200.00 | -200.00 | |
| Total Human Resource Panel | 2,448.00 | 6,790.00 | -4,342.00 | 36.05 % |
| NAWS Donation | 10,000.00 | | 10,000.00 | |
| Regional & Alternate Delegates | | | | |
| Copies, Supplies, Telephone | | 600.00 | -600.00 | |
| FRSC Travel | | | | |
| FRSC - Alternate Delegate | 990.00 | 1,188.00 | -198.00 | 83.33 % |
| FRSC - Regional Delegate | 762.06 | 1,188.00 | -425.94 | 64.15 % |
| South East Zone Travel & Lodging | 1,471.19 | 1,700.00 | -228.81 | 86.54 % |
| Total FRSC Travel | 3,223.25 | 4,076.00 | -852.75 | 79.08 % |
| Regional Travel | 180.96 | 1,500.00 | -1,319.04 | 12.06 % |
| South East Zone Donation | | 3,000.00 | -3,000.00 | |
| Total Regional Travel | 180.96 | 4,500.00 | -4,319.04 | 4.02 % |
| WSC Travel | | 5,000.00 | -5,000.00 | |
| Zonal/Worldwide Workshops | | 6,000.00 | -6,000.00 | |
| Total Regional & Alternate Delegates | 3,404.21 | 20,176.00 | -16,771.79 | 16.87 % |
| Total Expenses | \$45,456.17 | \$116,391.00 | \$ -70,934.83 | 39.05 % |
| NET OPERATING INCOME | \$ -14,076.92 | \$ -116,391.00 | \$102,314.08 | 12.09 % |
| NET INCOME | \$ -14,076.92 | \$ -116,391.00 | \$102,314.08 | 12.09 % |



FLORIDA REGIONAL SERVICE COMMITTEE OF NARCOTICS ANONYMOUS

October 5, 2019

Dear: Narcotics Anonymous Human Resource Panel

This letter is being written from the Florida Regional Conference as a letter of recommendation for one of our trusted servants. The Florida Region wholeheartedly endorses Dr. Bruce "Biff" Kramer. For a nomination to the world board he has 39 years clean and has been a trusted servant in the Florida Region since its inception.

Biff recently completed his term as our Regional Delegate. We understand that he has submitted his updated service resume which includes the details of the many positions he has held and of how valuable his diverse background and experience has made him to our region.

Any further questions please feel free to contact me.

In Loving Service,
Ramon Ramos Jr.
Florida Regional Secretary
secretary@naflorida.org
727-213-7419

Florida Regional Service Office, Inc.

Profit & Loss

October 2019

Oct 19

Ordinary Income/Expense

| Income | |
|---------------------------|-----------|
| Shipping & Handling | 7,808.97 |
| WSO merchandise | |
| Discounts and Allowances | -3,158.37 |
| Booklets and Pamphlets | 14,078.64 |
| Books | 36,021.15 |
| Handbooks and Accessories | 1,199.05 |
| Keytags/Chips/Medallions | 14,901.46 |
| WSO merchandise - Other | 1,869.20 |
| Total WSO merchandise | 64,911.13 |
| Specialty Items | 1,115.42 |
| History Book Sales | 10.00 |
| Extended Items | 680.50 |
| Fellowship Services | 552.17 |
| Sales Other | 37.50 |
| Total Income | 75,115.69 |
| Cost of Goods Sold | |
| Freight Out | 5,183.38 |
| Extended Items COGS | 396.54 |
| Cost of Goods Sold | 13.60 |
| Freight In | 2,459.59 |
| History Book Cogs | 7.12 |
| Specialty Items COGS | 415.92 |
| WSO Cost of Goods Sold | 49,710.93 |
| Total COGS | 58,187.08 |
| Gross Profit | 16,928.61 |
| Expense | |
| Production Wages | 3,015.75 |
| Copier Lease & Meter | 546.14 |
| Credit Card Fee Income | -652.21 |
| Utilities | 467.43 |
| Rent | 1,274.15 |
| Postage | 1,616.48 |
| Security | 55.63 |
| Office Expense | 548.33 |
| IT & Computer Software | 69.95 |
| Payroll Taxes Expense | 134.98 |
| E-Check Fees | 182.19 |
| Credit Card Fees | 571.50 |
| Payroll Expenses | 2,507.30 |
| Professional Fees | 1,115.00 |
| Returned Checks | 0.00 |
| Travel | 275.18 |
| Total Expense | 11,727.80 |

Florida Regional Service Office, Inc.

Profit & Loss

October 2019

Oct 19

| | |
|----------------------|------------------------|
| Net Ordinary Income | <u>5,200.81</u> |
| Other Income/Expense | |
| Other Income | |
| Donations Region | 0.00 |
| Adjustment Sales Tax | <u>26.54</u> |
| Total Other Income | 26.54 |
| Other Expense | |
| Employer Taxes | <u>124.78</u> |
| Total Other Expense | <u>124.78</u> |
| Net Other Income | <u>-98.24</u> |
| Net Income | <u><u>5,102.57</u></u> |

On Sunday, September 8th I asked to be able to attend the next RSC meeting being held the weekend of September 13th-15th. Reason I asked as I was interested in learning about what goes on at the regional level, as well as, learning about the outcome of the RSO board meeting held on Saturday, September 7th as I was told the report is given on Sunday at Region. Since I started working at the RSO in June of 2019 on a probationary period I was opened up to a different aspect of our fellowship and how the RSO is operated. It became extremely apparent to me that things had not been up to par and operating standards for quite some time.

When I was offered the opportunity to be a Special Worker, I was so excited to serve the NA fellowship in a new way. In my short time at the RSO I worked very closely with Amanda W, who quickly took over the Operations Manager position that became available when Barbara S left suddenly. Upon Barbara's departure it became quickly evident that a lot of the "operations" were not up to par and done correctly. Amanda and I worked together to get the RSO up to speed and operating where it should be which meant getting accounting updated and done correctly and not just adjusting the numbers to make them match. I also called on accounts with large outstanding balances that had been ignored for months, in which we were able to recoup \$3500 in outstanding balances, in just one month, just by making a simple phone call. We made sure inventory was accurately counted and true to date, as well as, going over invoices and expenditures and providing solutions to lowering costs on services that the previous operations manager and RSO president thought relevant, such as having a large internet package that included TV services, when the RSO did not have or use a tv, and hadn't for over a year. By simply calling and changing the package we were able to save about \$100/month. So basically by having a TV on the package, that cost the RSO an add'l \$1200/year for a service that isn't used or needed.

During the updating of the inventory process we learned that many of the items purchased to sell were not posted on the store website nor displayed in the store. After FRCNA Amanda and I redesigned the store to showcase everything that was in stock. I also worked diligently to get the store website up-to-date and to showcase products that have just been sitting in the storeroom. For example, there were 50, yes 50, cases of Southern Exposure books, which is NOT NA approved literature, sitting in the back, and not on the website. In an attempt to get rid of them we posted them on the store site and advertised them through the FB page at a special rate, which brought awareness and helped sell maybe a case. Why were so many purchased and who approved such a huge order??? We learned that many orders were placed in excess as there were "free" gifts given by certain companies when ordering large amounts of products, in which Barbara had kept for herself, since SHE placed the orders.

During our search through records it was also noted that the tech company that handles the office's IT issues is a friend of Barbara's. Wade, who is Barbara's friend, has been known to work on Barbara's personal computers and those fees were added to the RSO's invoices and paid by the RSO, not Barbara. When we were searching for those records, we came to find that a whole file folder of invoices from the 2018-2019 year has disappeared.

Also, it is believed that when Barbara S. left for vacation in January she paid out ALL of her vacation and sick time for the entire year to take a month-long trip. She then quit in June, which means she didn't earn all of said vacation or sick time, and didn't pay anything back. This was brought to Walter's attention but again was dismissed. Why did Bob approve this, as he signs the checks?

After FRCNA the RSO received an invoice from the Rosen for room damages in the amount of \$250. The damages occurred to Bob K's suite from his scooter scuffing up the walls. Walter told Amanda to "just pay it". Why isn't Bob responsible for the damages he caused?

Basically what I'm trying to say is that I feel that the RSO has been ran willy-nilly basically giving too much freedom to its past special workers, which also resulted in an overall loss of \$105K, plus whatever was "taken" or "borrowed" by its previous special workers. Issues have been brought to Walter by Amanda and myself, but nothing was ever really done about it. The board and its past special workers, not including Amanda W, have taken money and items resulting in losses across the board. Amanda W pays special attention to the expenditures trying to recoup and save the RSO money.

Which brings me to why I am really here...the RSO Board and its "operations". At the July board meeting during FRCNA Bob K resigned as RSO president and was being cycled out at the next meeting in September. He also vocally told us in the office several times that he resigned, and "good luck with the next President". Now, at the September board meeting, we come to find that he somehow re-nominated himself and was somehow re-elected by the members attending the meeting, which was lacking several board members, skewing the overall vote. Per the RSO policy, it states that the "These directors shall serve for a two (2) year term." Bob has been president for 16 years, so where is the spirit of rotation? I understand if no one is willing to step up, but has nobody really had the willingness in the last 14 years to take on this role? In my short time at the RSO I've wondered what Bob's role is except to sign checks for the special workers, which was like pulling teeth to get him to come in. I've personally challenged some of his ideals and purchasing decisions, which he was very rash with me, as I believe some of the items purchased for the store aren't good sellers or look outdated. I was warned by Walter to not challenge him because he would turn my words around on me and make me look bad. This didn't sit well with me and made

me feel uncomfortable. With that being said I was a little eager for Bob to cycle out and bring in someone fresh perspective so we could grow the RSO business.

It is also stated in the RSO policy that in July nominations are to be made for upcoming available board positions, for those cycling out or resigning. I never heard anywhere or seen posted anywhere that nominations were coming up and how to apply to get onto the board. So again, where's the spirit of rotation?

I received a copy of the minutes from the July and September RSO board meetings. Neither had anything in them about Bob's resignation or anything about the re-elections. I believe they were doctored by the board so I wouldn't have access to "confidential" conversations, one being my termination, which this isn't why I'm here. When I initially asked Walter for the minutes, he called Bob who then immediately called my RCM asking why I wanted the minutes. Aren't they public record should ANYONE ask?

At the September RSC, I spoke to a lot of recovering addicts throughout the Region. They've expressed that they would love to see some newer/younger recovering addicts with fresh ideas and perspectives step up and do more service. I also feel that allowing someone to monopolize a position for almost 2 decades with the same mindset and ideals is hindering our fellowship from flourishing. I also feel that the board hasn't been operating per the policies and guidelines in place.

Some questions I'd like addressed are...

1. Were announcements made that elections were coming up and if someone wanted to apply for the board they could do so. If so, where and when? From what I can see, some have been holding their elected positions well over their one or even two-year terms. There are only 3 members that have joined the board since 2017.

2. Bob mentioned at the September Region that the treasurer position on the board was open yet I know someone that has expressed an interested in the position that wasn't even given a chance to apply because "there are too many people from the Heartland area already on the board". If those that were set to cycle out or resign, had actually cycled out or resigned, this would no longer be true.

3. Who made the nominations for each position and how did the voting break down at the board meeting? This wasn't in the last RSO board report or in a copy of the minutes that were provided to me.

4. Aren't board members besides the president and Vice President elected by the RCMs?

5. With the theft of \$105k how is the existing board intact with no one being held accountable for letting said theft happen? I feel like this woman that stole all this money was thrown to the wolves and being prosecuted, but how did it even get that far? The Operations Manager nor the Office Manager caught the errors which could have been prevented by checking the work daily/weekly.

a. Why wasn't Bob required to pay his damage fees to the Rosen? I feel that if I damaged MY room in any way, I would've been expected to pay the fees myself. Why is there a double-standard?

b. Why wasn't Barbara required to pay back the unearned, unapproved vacation time pay she paid herself when she quit in June?

c. Why did Bob sign checks for payment to Barbara for unearned or unaccrued vacation time to begin with? This isn't normal business practice in ANY business I've ever worked for.

6. Why are board meetings closed and no one can sit in? And why isn't anything from the meetings submitted in the report at region? Why is it such a "secret society"?

In closing, on Thursday, September 12th, I was let go from the RSO, with no reasoning. I feel that in my short time at the RSO I learned so much. I have learned that part of the reason I was let go was because as I was toggling between my personal and the RSO Facebook pages on my phone, I had accidentally made a posting about my personal travel business on the RSO page and when I was made aware of the mistake it was immediately taken down. I own up to this mistake as I made this post when I was on a smoke break. However, I have, when the office is slow, made posts or spoken with my travel clients on occasion. I was even told by Amanda, who I directly reported too, that when it was slow, I was allowed to work on my other work as well as step work, as she does as well. I am in no way bitter about this as it was decided by the board and I was within my probationary period. Also being let go also has had no effect on the purpose of this letter as these ideals and questions were building up over time and I feel they need to be addressed by the region. I'm sure I would be let go anyways once this was brought to region even if I still worked there. Now, I don't have to worry about repercussions or blowback. I honestly don't know what I am asking of the fellowship or how to change it, but I wanted my voice, and the voice of others, heard in this matter. There are so many other things going on with the RSO that I would be happy to speak about, however I don't want to hold anyone hostage for hours. Thank you for your time on this matter.

In Loving Service,

Kelly M

Heartland Area

Florida Regional Service Office, Inc.
Profit & Loss

June through October 2019

Jun - Oct 19

Ordinary Income/Expense

Income

| | |
|---------------------------|------------|
| Shipping & Handling | 32,387.60 |
| WSO merchandise | |
| Discounts and Allowances | -12,027.64 |
| Booklets and Pamphlets | 65,088.31 |
| Books | 177,997.25 |
| Handbooks and Accessories | 4,867.75 |
| Keytags/Chips/Medallions | 74,926.15 |
| WSO merchandise - Other | 2,866.64 |
| Total WSO merchandise | 313,718.46 |
| Specialty Items | 12,905.32 |
| History Book Sales | 232.50 |
| Extended Items | 5,332.00 |
| Fellowship Services | 3,173.99 |
| Sales Other | 158.00 |

Total Income 367,907.87

Cost of Goods Sold

| | |
|------------------------|------------|
| Freight Out | 23,622.39 |
| Extended Items COGS | 4,214.43 |
| Cost of Goods Sold | 178.47 |
| Freight In | 5,901.00 |
| History Book Cogs | 128.16 |
| Specialty Items COGS | 5,149.49 |
| WSO Cost of Goods Sold | 240,041.08 |

Total COGS 279,235.02

Gross Profit 88,672.85

Expense

| | |
|---------------------------------|-----------|
| Production Wages | 22,636.75 |
| Copier Lease & Meter | 3,316.32 |
| Credit Card Fee Income | -2,483.93 |
| Utilities | 3,276.45 |
| Rent | 5,112.62 |
| Postage | 7,194.24 |
| Pest Control | 203.30 |
| Security | 615.06 |
| Office Expense | 4,524.91 |
| Licenses and Permits | 31.50 |
| Insurance | 628.00 |
| IT & Computer Software | 1,524.57 |
| Worker's Comp/Liability Insure. | 1,301.00 |
| Payroll Taxes Expense | 2,053.46 |
| E-Check Fees | 1,266.85 |
| Bank Service Charges | 12.00 |
| Convention Expense | 373.68 |

Florida Regional Service Office, Inc.
Profit & Loss

June through October 2019

Jun - Oct 19

| | |
|----------------------|------------------------|
| Credit Card Fees | 2,625.10 |
| Payroll Expenses | 6,883.86 |
| Professional Fees | 8,630.49 |
| Returned Checks | 33.98 |
| Travel | <u>5,568.14</u> |
| Total Expense | <u>75,328.35</u> |
| Net Ordinary Income | 13,344.50 |
| Other Income/Expense | |
| Other Income | |
| Donations Region | -4,524.76 |
| Reimbursements | -326.53 |
| Adjustment Sales Tax | <u>65.50</u> |
| Total Other Income | <u>-4,785.79</u> |
| Other Expense | |
| Employer Taxes | <u>124.78</u> |
| Total Other Expense | <u>124.78</u> |
| Net Other Income | <u>-4,910.57</u> |
| Net Income | <u><u>8,433.93</u></u> |

Florida Regional Service Office, Inc.

Balance Sheet

As of October 31, 2019

Oct 31, 19

ASSETS

Current Assets

Checking/Savings

| | |
|----------------------------|------------|
| Employer Taxes for payroll | 133.28 |
| CD 3 | 8,012.34 |
| CD 2 | 10,025.72 |
| Convention Cash | 400.00 |
| Bank of America Checking | 100,875.59 |
| CD 1 | 12,324.99 |
| Petty Cash | 25.15 |

Total Checking/Savings 131,797.07

Accounts Receivable

| | |
|---------------------|-----------|
| Accounts Receivable | 43,251.32 |
|---------------------|-----------|

Total Accounts Receivable 43,251.32

Other Current Assets

| | |
|---------------------------|------------|
| Inventory Extended Items | 5,576.84 |
| Inventory WSO Items | 162,076.50 |
| Inventory Specialty Merch | 6,320.20 |
| Undeposited Funds | 7,531.53 |

Total Other Current Assets 181,505.07

Total Current Assets 356,553.46

Fixed Assets

Furniture & Fixtures

| | |
|------------------------------|-----------|
| Accumulated Depreciation | -4,108.04 |
| Computers | 5,621.84 |
| LEXMARK 2 | 119.99 |
| Lexmark X125M | 120.00 |
| Mail Scale | 494.04 |
| Monitor | 456.10 |
| Furniture & Fixtures - Other | 3,675.00 |

Total Furniture & Fixtures 6,378.93

Total Fixed Assets 6,378.93

Other Assets

| | |
|------------------|----------|
| Prepaid Rent | 2,205.70 |
| Electric Deposit | 150.00 |
| Deposits | 120.69 |

Total Other Assets 2,476.39

TOTAL ASSETS 365,408.78

LIABILITIES & EQUITY

Liabilities

Current Liabilities

Accounts Payable

| | |
|------------------|-----------|
| Accounts Payable | 73,705.56 |
|------------------|-----------|

Total Accounts Payable 73,705.56

Other Current Liabilities

Florida Regional Service Office, Inc.

Balance Sheet

As of October 31, 2019

Oct 31, 19

| | |
|--|-------------------|
| Payroll Taxes | 447.95 |
| Garnishment Payable | 0.36 |
| FRSC Archivist Funds/Restricted | 794.91 |
| Payroll Liabilities | 232.71 |
| Sales Tax Payable | 1,857.15 |
| Total Other Current Liabilities | 3,333.08 |
| Total Current Liabilities | 77,038.64 |
| Total Liabilities | 77,038.64 |
| Equity | |
| Opening Bal Equity | 2,308.39 |
| Retained Earnings | 277,627.82 |
| Net Income | 8,433.93 |
| Total Equity | 288,370.14 |
| TOTAL LIABILITIES & EQUITY | 365,408.78 |

Florida Regional Service Office, Inc.

Balance Sheet

As of October 31, 2019

Oct 31, 19

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TOTAL ASSETS 365,408.78

LIABILITIES & EQUITY

Liabilities

Current Liabilities

| | |
|------------------|-----------|
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Other Current Liabilities

Florida Regional Service Office, Inc.

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Oct 31, 19

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| Total Equity | 288,370.14 |
| TOTAL LIABILITIES & EQUITY | 365,408.78 |

NARCOTICS ANONYMOUS THANKSGIVING MARATHON MEETING



**LOOKING FOR A SAFE PLACE TO GO FOR THE HOLIDAYS? WE WILL
BE HAVING MEETINGS EVERY HOUR AT TWO LOCATIONS.**

BRADENTON LOCATION

1360 WHITFIELD AVE. SARASOTA, FL 34243

THANKSGIVING EVE-7PM-1AM (LAST MEETING STARTS AT 12AM)

THANKSGIVING DAY- 9AM-8PM(LAST MEETING STARTS AT 8PM)

SARASOTA LOCATION

6135 BEECHWOOD AVE. SARASOTA, FL 34231

PARKING ON CRESTVIEW AVE.-ENTER COMMUNITY CENTER DOOR

THANKSGIVING EVE-9PM-1AM (LAST MEETING STARTS AT 12AM)

THANKSGIVING DAY- 6AM-6PM(LAST MEETING STARTS AT 6PM)

NARCOTICS ANONYMOUS HAS NO AFFILIATION WITH THESE LOCATIONS.

SUNCOAST NA

New Year's Eve Party

December 31, 2019

Come to our Mardi Gras

Our Lady Queen of Martyrs

833 Magellan Drive

Bradenton, FL 34207

Buffet Dinner

7:30 PM until 10:00 PM

Free Hats and Party Favors

Photo Wall

PRIZES

BEST MASK

BEST COUPLE

\$12 Donation per Person

No Addict Turned away

NARCOTICS ANONYMOUS HAS NO AFFILIATION WITH THIS LOCATION

NARCOTICS ANONYMOUS CHRISTMAS MARATHON MEETING



**LOOKING FOR A SAFE PLACE TO GO FOR THE HOLIDAYS? WE WILL
BE HAVING MEETINGS EVERY HOUR AT TWO LOCATIONS.**

BRADENTON LOCATION

1360 WHITFIELD AVE. SARASOTA, FL 34243
CHRISTMAS EVE- 7 PM-1 AM (LAST MEETING STARTS AT 12AM)
CHRISTMAS DAY- 9 AM-8 PM(LAST MEETING STARTS AT 8PM)

SARASOTA LOCATION

6135 BEECHWOOD AVE. SARASOTA, FL 34231
PARKING ON CRESTVIEW AVE.-ENTER COMMUNITY CENTER DOOR
CHRISTMAS EVE -9 PM-1 AM (LAST MEETING STARTS AT 12AM)
CHRISTMAS DAY- 6 AM-6 PM(LAST MEETING STARTS AT 6PM)

NARCOTICS ANONYMOUS HAS NO AFFILIATION WITH THESE LOCATIONS.



When: Tuesday, December 31st

TIME: 7pm-12:30am

Where: Ariana Yacht Club, 103 Old Dixie Hwy, Auburndale FL 33823

Schedule:

6:30pm: Doors Open

7pm: Potluck dinner; Main dish will be provided, bring a SIDE dish to share (please no desserts); Drinks & Desserts for PURCHASE

8pm: Speaker-To Be Announced & Clean Time Countdown

9:30pm-12am: Cake Walks (\$), 50/50 drawing (\$), music for dancing & karaoke, game area & fellowshipping; Cakes for the cake walk provided by Amanda W, Sheila T & Bob C!

Balloon drop at midnight!!!!!!

This is a CASH event so bring your dollars!



For more information contact:

Kelly M: 314-625-0984

Amy C: 863-877-5001





NA CAMPOUT!!!

When: February 28th-March 1st (2-nights)

Where: Hardee Lakes Park

5502 Ollie Roberts Rd, Bowling Green, FL 33834

Cost: \$10 per person, Kids 12 & Under FREE; Electric Sites 1-6

Includes: Tent site, water and fire ring. Close to bathroom/shower house, lake & fishing dock. Plus, a HUGE field for activities! **Campfire meetings!**

Bring S'mores!

What to bring? Camping equipment (including tent), chairs, folding tables, firewood, sporting/fishing equipment, fun group games, etc.

BYOF...Bring your own food! We will have a potluck dinner Saturday!

Payment due no later than January 15th! NO ADDICT TURNED AWAY, must register by January 15th.

For more information contact:

Kelly M: 314-625-0984

Amy C: 863-877-5001

****NA is not affiliated with this facility****

St Augustine NA Group's
36th Annual
New Year's Eve Dance

Supported By
Coquina and First Coast Areas



December 31st

Location: 770 Royal Road St. Augustine, FL 32086

Marathon Meeting 12:00-6:00 pm

Speaker Meeting: 7:00 pm-8:00 pm

Dance: 8:30 pm to Midnight

Raffle: NA Memorabilia

Family Game Night Competition: 10:00 pm- Winner gets a Prize!

Suggested Cover Donations: \$5.00 Per Person

Food: FREE

Contact Info: Jesse 904-377-0477

Contact Info: Jodi 904-466-6123

**Come help support St Augustine's long standing tradition of providing a safe place for us to Bring in the New Year together. We appreciate your support!
See you there!**

BAY AREA ACTIVITIES INVITES YOU TO

A ROARING



NEW YEARS EVE PARTY

7:00PM-MIDNIGHT

DINNER & DANCE TICKETS AVAILABLE \$20

(ADVANCE DINNER TICKET SALES ONLY - PLEASE SEE A MEMBER OF ACTIVITIES)

DINNER AT 7:30PM-8:30PM

SPEAKER MEETING AT 8:30

ENTRANCE FOR DANCE \$10 ONLY - NO ADDICT TURNED AWAY

**DRESS AS A GANGSTER OR MOVIE STAR
COME AS A FLAPPER OR COME AS YOU ARE.**

MAGIC BALLROOM 2100 EAST BAY DRIVE LARGO FL

NA IS NOT AFFILIATED WITH MAGIC BALLROOM

Strategic Planning Meeting Minutes

October 26, 2019

Florida Region

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Large group planning exercise4

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Large Group Planning Results.....15

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Strategic Planning Meeting Minutes

We began at 10 am. Ron started the meeting with an introduction of himself and what we would accomplish over the course of the afternoon. The attending members introduced themselves. We added to the days agenda a review of last year's results of the strategic planning meeting, if possible.

Strategic Planning PowerPoint Review

- We want to be strong together and work together to serve our community
- Survey of the Florida region review i.e. environmental scan
- Why do we plan?
 - Planning prepares
 - Do what we are doing more effectively
 - Realize our vision
 - How can we better collaborate with regions and areas that are still on subcommittee levels?
 - Planning cycle
 - Gathering information
 - Identify and prioritize issues/goals and solutions
 - Creating project plans
 - Monitor and evaluate
 - Quantifiable data?
- Project based services
 - Current projects on the RSC
 - Have a beginning and an end
 - Members with special interests and skills participate
 - May happen on a regular basis
- 7 steps for planning
 - Gather information
 - List the issues
 - Develop goals
 - Trusted servants and training and web page were mentioned in the survey
 - Phrase is such a way that it is a goal to be reached
 - Prioritize goals
 - Create approaches
 - Actions to reach goals
 - Who will do the training?
 - What are the times and resources?
 - Prioritize approaches
 - Develop action plans

Discussion

Concerns about the monitoring and evaluating stages

- Would like to have a review of last year’s evaluation and monitoring at the beginning of next year’s strategic planning
- Announcements on the website to inform the trusted servants of the environmental scans and the planning cycle

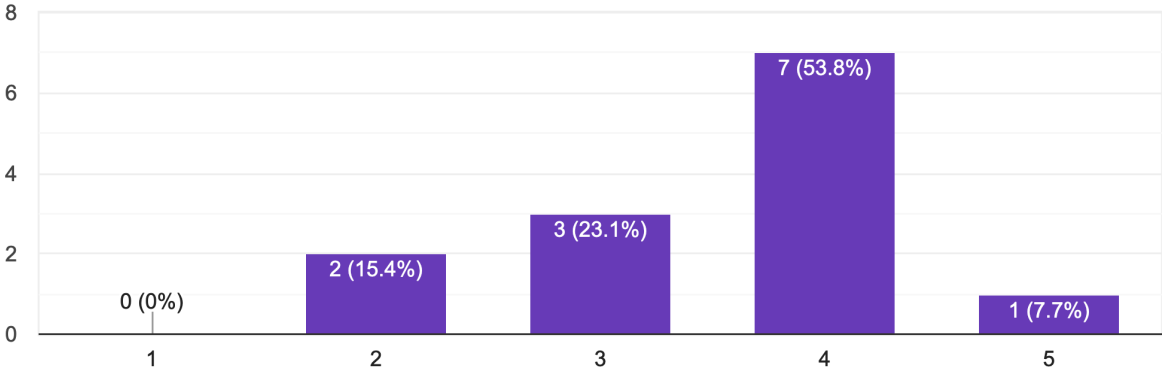
Large group planning exercise

- Brainstorm and prioritize an issue
- Brainstorm and prioritize goals and solutions
- Create an action plane

Survey Results

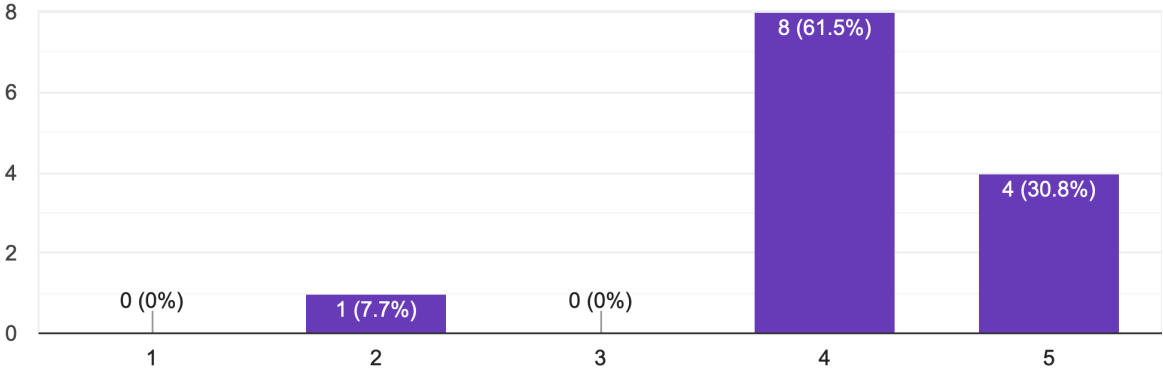
The service body communicates information effectively and regularly between service bodies and the groups.

13 responses



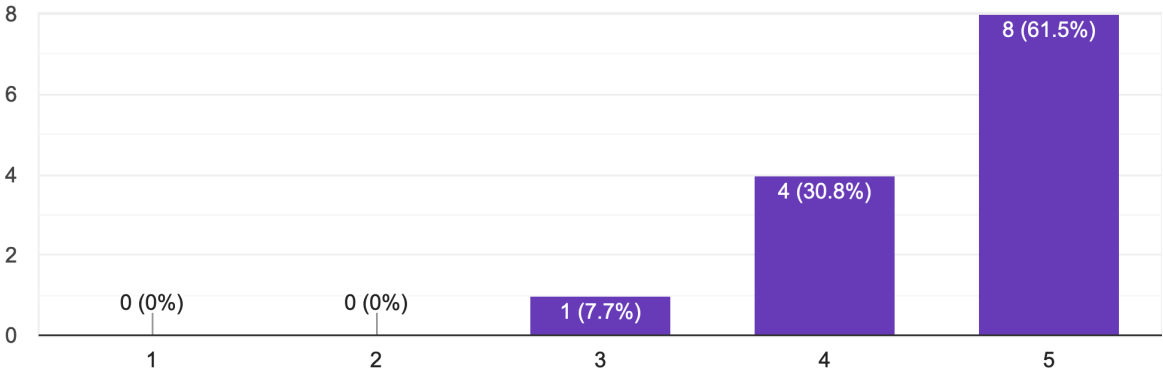
The service body responds to the needs of those they serve

13 responses



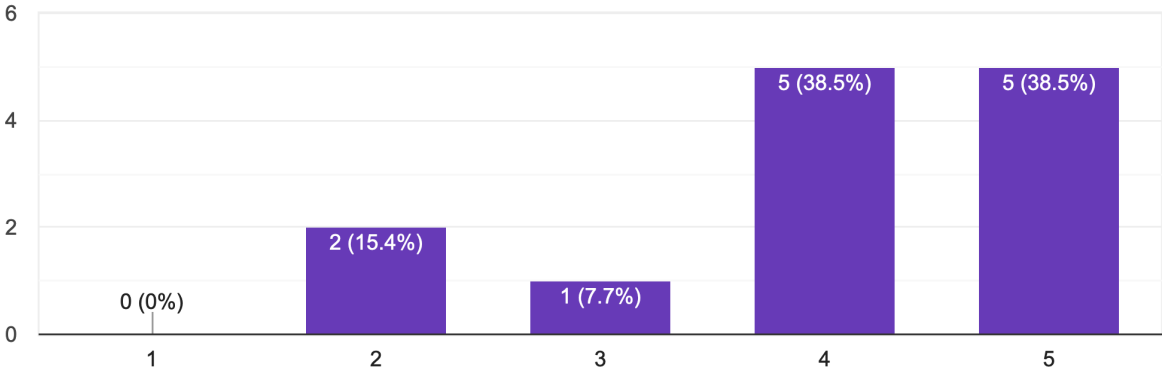
The service body has sufficient funds to meet the service needs

13 responses



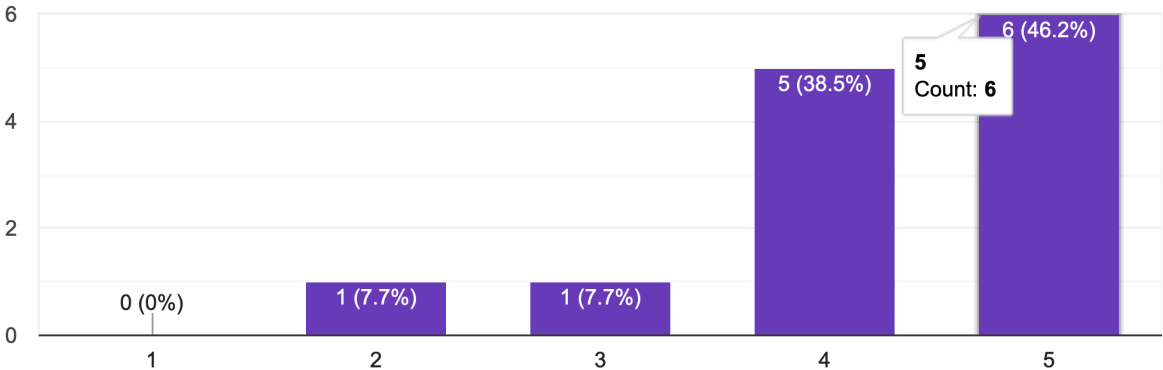
Trusted servants of the service body have mentoring and training; they feel valued and supported

13 responses



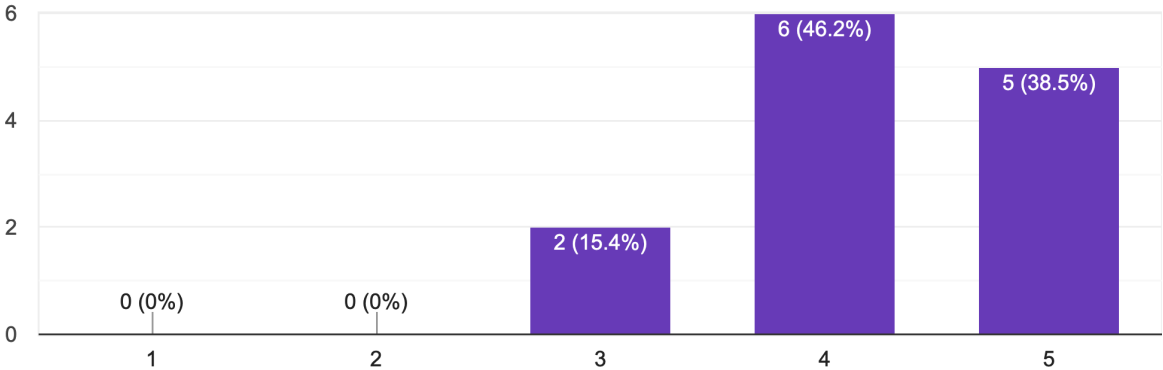
The service body focuses on unity and effectively carries the message of recovery through its services

13 responses



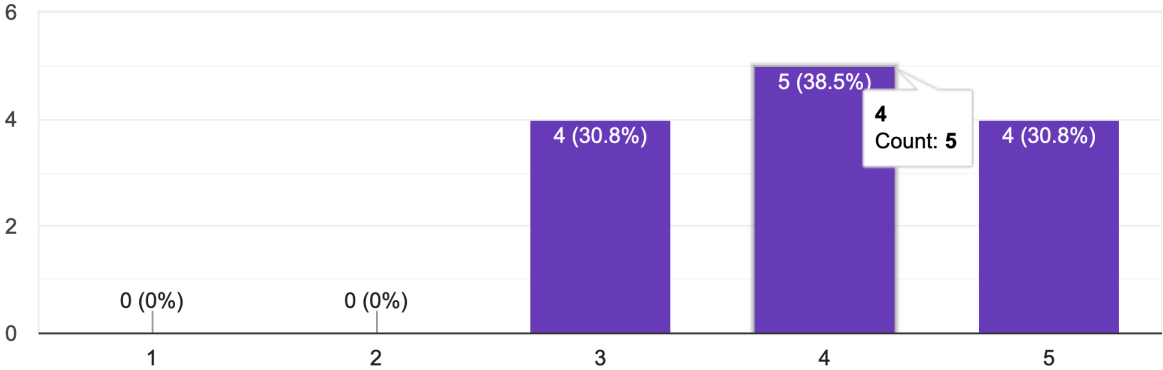
Trusted servant positions are filled with qualified members by matching talent to task

13 responses



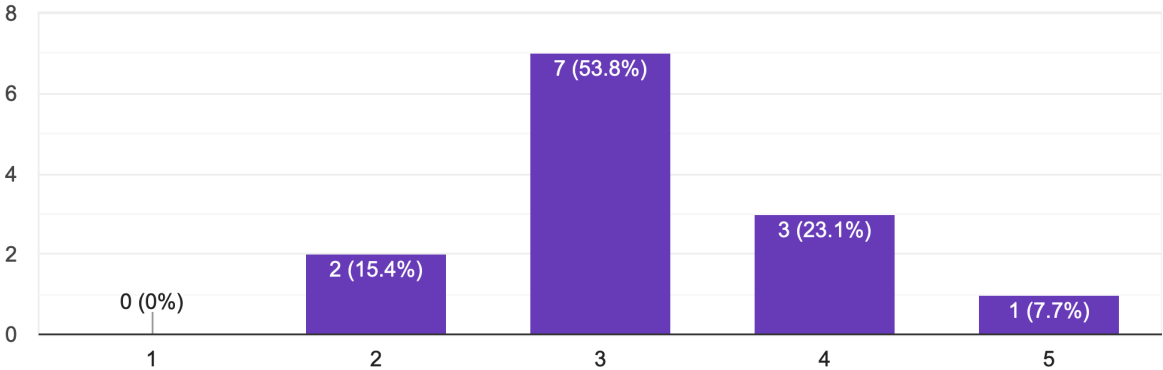
Trusted servant leaders have a term of service which includes mentoring a trusted servant for leadership

13 responses



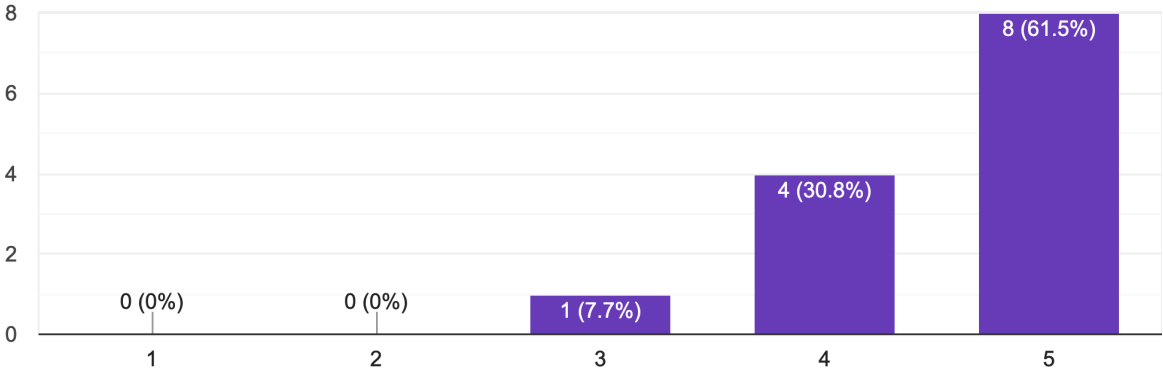
Open trusted service positions within the service body are filled within 60 days with a qualified member

13 responses



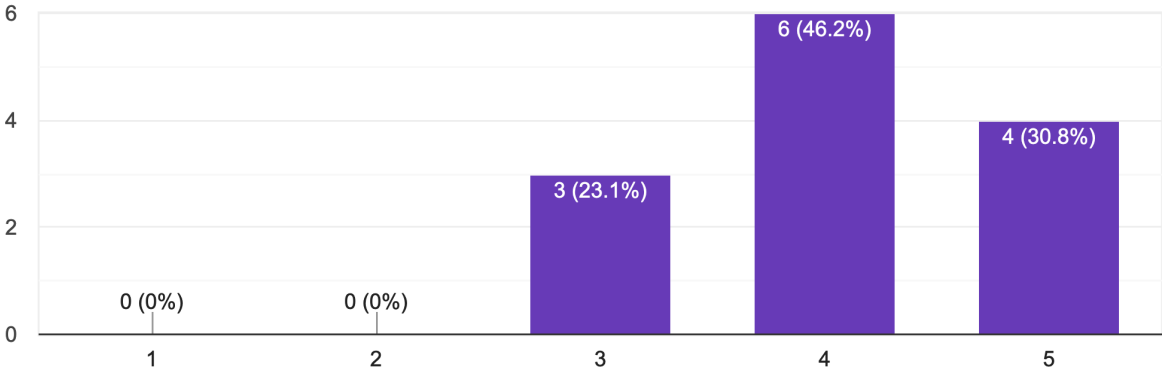
The service body uses consensus-based decision making

13 responses



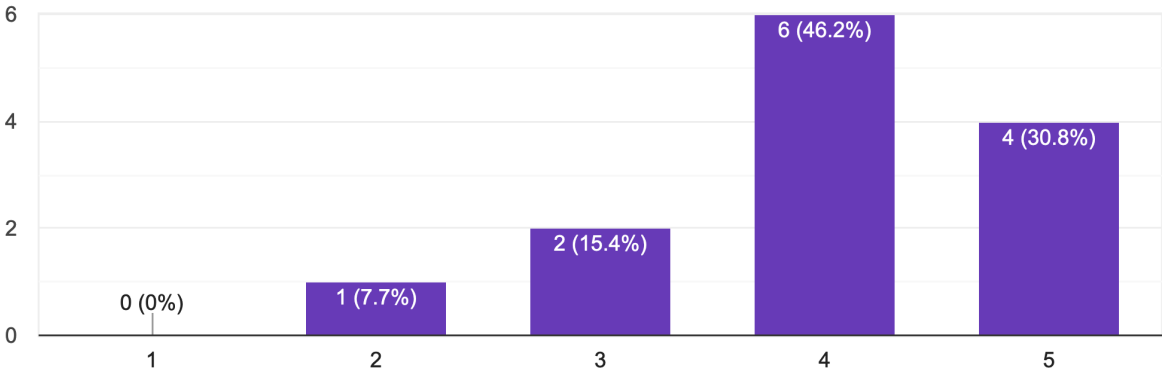
The trusted servants of the service body have regular interactions with professionals in the community who interact with addicts

13 responses



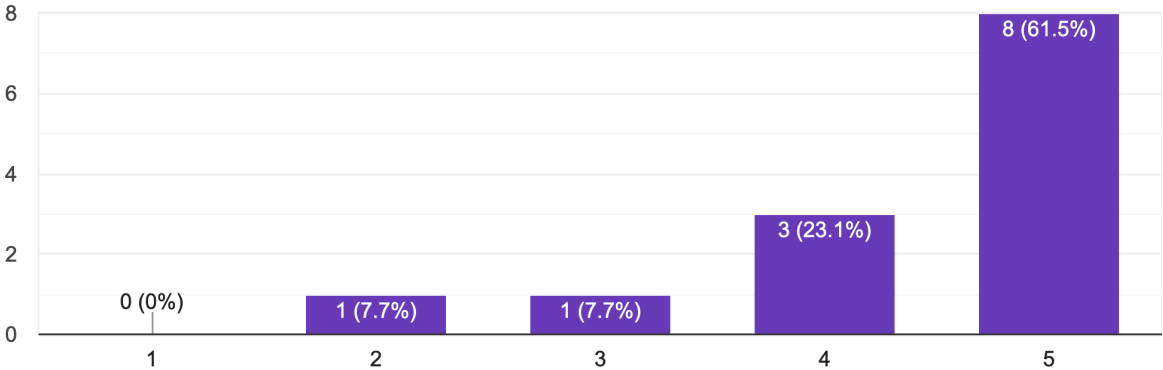
The service body is timely in its response to the needs of the larger community

13 responses



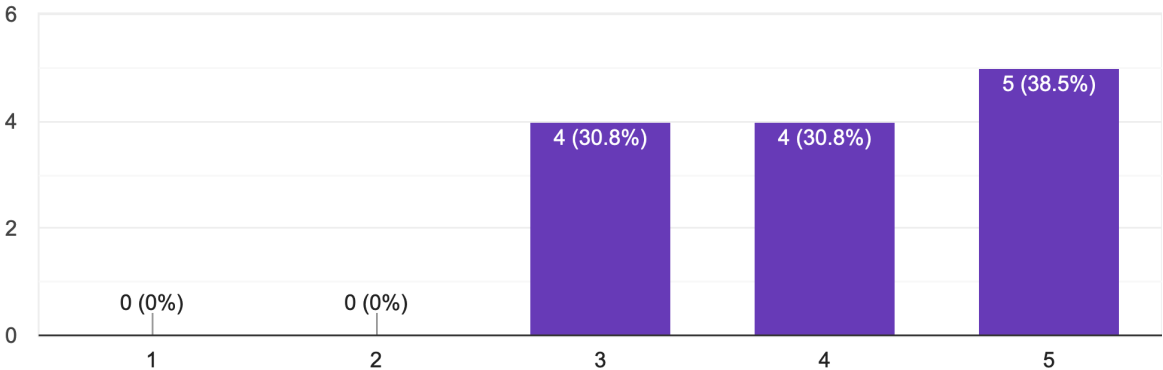
The service body has the human and financial resources to carry NA's message of recovery in an efficient and effective way

13 responses



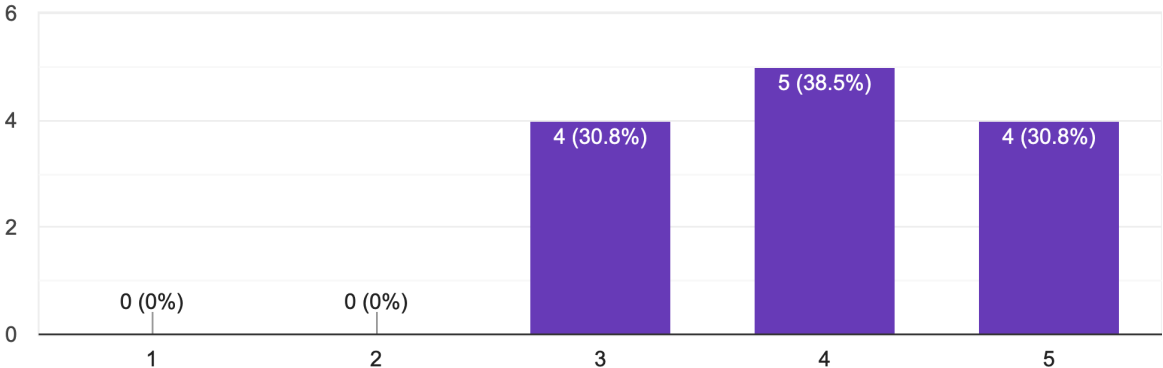
The trusted servants who interact with members of the community are regularly trained

13 responses



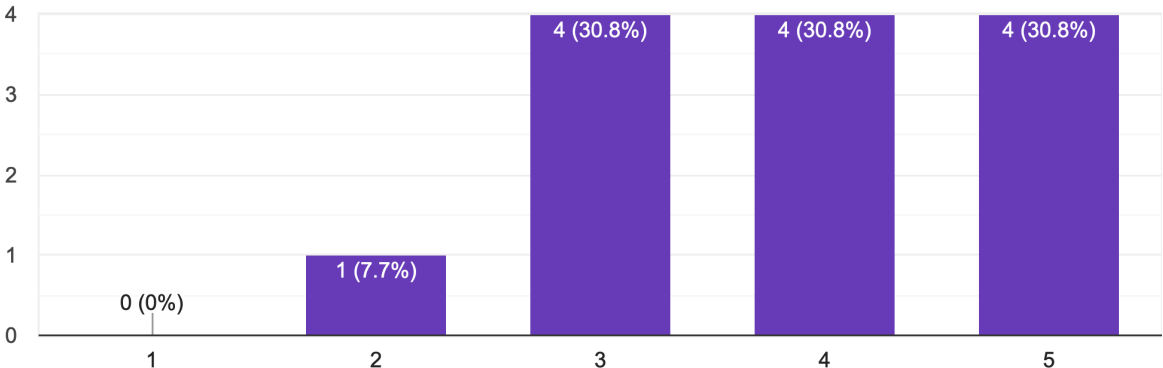
The service body has established helpful, mutual relationships with those in the larger community

13 responses



Professionals and agencies in the larger community can easily reach an NA member who is in a position to respond to their questions or requests

13 responses



Is there any particular service and/or function that you perceive is outstanding within the service body? Please identify:3 responses

- Concepts 4 and 8, always
- I am so impressed that members of the service body will travel to our area at our request.
- Mentoring/training of new members

Is there any one service and/or function within the service body that you perceive needs improvement? Please identify: 2 responses

- IT. Need s standing committee. It's too much for 1 or 2 people
- Having a fully functional website that is easy to navigate would make it easier for anyone in the community to contact the right person, stay up to date on what is happening in the region and beyond. In today's day and age most people obtain their information through websites. This could be easily done by setting up a new Wordpress. Most of the plugins that were essential to the current website are not needed because the GSuite and Volgistics has replaced it. A simple link to the BMLT could direct someone to the BMLT meeting list and/or to the na.org meeting list. It does not have to be a plugin on the physical website.

Is there any service that is being provided that is no longer needed or can be combined with another service? 2 responses

- No, but HRP does not need to be 5 people
- Not that I'm aware

Is there any service that is not being provided that is needed? 3 responses

- Besides the website, I think we do pretty well.
- Fully functionally website
- Not that I'm aware of

Review of Survey

*Highlighted portions represent the topics that were voted on by the committee to be the issues deemed most important to the area. Those issues were then used in the large group planning exercise.

- Issue no trusted servant training - EXAMPLE
 - Possible solution
 - Put together a learning day
 - Action plan (who, what, when, and how much)
- Effective communication
- Responds to the needs of those they serve
- Sufficient funding
 - Majority of respondents feel we are excellent and financially stable
- Mentoring and training
 - Majority feel that we are doing well
- Service body focuses on unity and recovery
 - Majority feel we are doing well
- Servants are qualified
 - Input is a yes
- Term is meant to provide mentoring
 - Middle
 - Numbers appear average
- **Open positions filled within 60 days with qualified members**
 - Average and below average results

- Issue: don't have enough qualified people to fill the positions
- Solutions:
 - Drum up excitement about RSC service and benefits of doing service
 - Get the word out on HRP forms
 - Help people who are not computer savvy
 - Create a workgroup
 - Will need a member with HRP experience on workgroup
 - Meet in person or via zoom
 - 6 month deadline
 - Workgroup leader will be accountable
- Uses consensus based well
 - Excellent Responses
- How well have we done with interactions with the outside community
 - Majority seems happy
- The body responds timely to the needs of the community
 - Majority of responses are above average
- Financial resources to be effective
 - Agreed
- **Trusted servants who interact with members of the community are regularly trained**
 - Need to look at
 - When:
 - Train at the GSR assembly/ symposium/ RSC September changing positions time
 - Cost: materials for training
 - Best practices for each position
 - Ask everyone to hand in a best practices come January RSC
 - Measurable scale: increase by 5% each year
- Established helpful relationships with those outside of our community
 - Average

Things admin members would like to add to the list

- Medically assisted treatments
- Perceptions about NA in the larger community
- **Retaining older/experienced members**
 - Have an old timers day
 - Communication via minutes, email and fliers to pull other old timers into service
 - Invite the old timers into region and service
 - Old timers can be on a fixed income and travel can be difficult
 - Restart rotation of RSC to different locations
 - What counts as an old timer?
 - Reach out to all old timers - not just those with regional service
 - Have an honorary position to help keep those with experience involved
- How do we address grief and loss
- Mentoring new people on consensus based decision making
- Alternative medications
- **IT needs a standing committee of more than 1-2 people**
 - Does need a standing committee
 - Must limit the workgroup access to sensitive information
 - Enlist areas to work together

- Contact HRP and FD to create the groups
- As an admin we need to help the process

Large Group Planning Results

goal #1
Open Trusted Servant Positions w/in the Service Body are filled w/in 60 days - w/ a Qualified Member

* Issue
 Don't have the Qualified People to fill Open Positions

* Solutions
 1. Drum up excitement about RSC Service
 2. Highlight benefits of doing Service
 3. Get word out on HRP form

- Create a work group
 - needs member w/ HRP experience
 - can meet in person & via Zoom
 - 6 month deadline
 - workgroup leader responsible

Evaluation & Follow up

Goal: Create Standing #3
 Committee to help out IT Trusted Servant Man web site

Approach/solution:
 ① Having committee under IT Coord. while limiting access to secure information
 ② Enlist area IT chairs/Coord. to assist Regional IT Coord with monitoring WEB SITE

PLAN
 ① Contact HRP for finding IT personnel. they contact qualified member & report to FD. who is willing
 ② IT Coord. to reach out to area IT chairs/Coord to create workgroup to monitor WEB SITE

What: Training #1
Who: Trusted Servant
When: GSR assembly / Symposium
 RSC September
 Changing of Position

How Much: Cost of materials. Paper Printed Handouts etc.

Concrete Objective: PowerPoint / Handout by MARCH 1st
 Best Practices Training
 Manual
 Check what we have and request those we don't have
 HRP / TREASURE.

Follow up: Jan RSC Follow up

Goal = Increase 75%
 Now 45 to 75 in 5% (January Hand in to HRP)
 Increments Based on (Deal use)
 1/3 on Environmental Scan.

How do we Retain & Address Experience Members #2

1. Have A Oldtimer DAY
2. Communication via minutes, Emails And fliers
3. Personal invitation to Old timers
4. Re-start Rotation of Rsc to different Location

Survey Discussion

- Do we want them to stay anonymous?
 - If it not being anonymous- how will we know the quiet people who may not feel comfortable responding
- Go out again in July to be returned by September
- Is the survey meant for only RCM's or everyone
 - Given to everyone however we believed it was meant for the RCM's
 - Admin should also be included because we are apart of the Florida region as well
- Does the survey not have validity?
 - The survey comes from NA fellowship
- Can we compile information from the RCM reports to then be given to us to analyze
- Develop a better way to get the surveys complete

Bay Area Activities Presents



Harvest *of* Gratitude

November 23, 2019

Come and join us for food and celebration!

11am-4pm
Speaker Meeting at Noon.
FREE EVENT!

We could use your financial and/or food support.
Please bring a covered dish or dessert.

*"My Gratitude speaks when I care and
when I share with others the NA way"*

Eagle Lake Park
1800 Keene Rd, Largo, FL 33771

NA is not affiliated with Eagle Lake Park

Please see a member of activities for more info.
activities@bascna.org



FRCNA XXXIX

Viviendo el Sueño
2 de julio - 5 de julio de 2020
Orlando, Florida

COMPLETAR UNA REGISTRACION POR PERSONA

APELLIDO: _____ **PRIMER NOMBRE:** _____

DIRECCIÓN: _____

CIUDAD: _____ **ESTADO:** _____ **CÓDIGO POSTAL:** _____

TELÉFONO: _____ **AREA/REGIÓN:** _____

FECHA TIEMPO LIMPIO/A: _____ **CORREO ELECTRÓNICO:** _____

También puede registrarse en la red en: <https://www.frcna.com/register>

| OPCIONES PARA LA CONVENCION | PRECIO | CANTIDAD | TOTAL | SER PARTE DE... ME GUSTARÍA AYUDAR EN |
|---|-----------|----------|-------|---------------------------------------|
| REGISTRACIÓN (Antes de 18/5/20) | \$ 45.00 | | \$ | COORDINAR UN TALLER |
| REGISTRACIÓN (Después de 18/5/20) | \$ 50.00 | | \$ | COMPARTIR EN UN TALLER |
| ENTRETENIMIENTO DEL VIERNES | \$ 25.00 | | \$ | COORDINAR REUNIÓN MARATÓNICA |
| ENTRETENIMIENTO DEL SÁBADO | \$ 25.00 | | \$ | AYUDAR MANTENER SERENIDAD |
| COMBO DE ENTRETENIMIENTO | \$ 40.00 | | \$ | HOSPITALIDAD |
| LA CENA DEL VIERNES | \$ 35.00 | | \$ | MERCADERÍA |
| BANQUETE DEL SÁBADO*** | \$ 60.00 | | \$ | REGISTRACIÓN |
| DESAYUNO DEL DOMINGO | \$ 30.00 | | \$ | DAR LA BIENVENIDA (DAR ABRAZOS) |
| LAS 3 COMIDAS (Viernes, Sábado** y Domingo) | \$ 120.00 | | \$ | |

LOS PEDIDOS DE MERCADERÍA DEBEN RECIBIRSE ANTES DE ABRIL 1, 2020

| | | | |
|--|----------|------------------|----|
| CAMISETAS** S _____ M _____ L _____ XL _____ | \$ 15.00 | Antes 1/abril/20 | \$ |
| 2XL _____ 3XL _____ 4XL _____ 5XL _____ | \$ 15.00 | Antes 1/abril/20 | \$ |
| TAZA** | \$ 5.00 | Antes 1/abril/20 | \$ |

HAZ LA DIFERENCIA: Las donaciones son para ayudar a los recién llegados con sus registraciones. Proporcionamos este servicio a través de la generosidad de los miembros que contribuyen para los recién llegados.

Donación para el recién llegado \$ _____

CANTIDAD TOTAL \$ _____

** Pueden comprar mercadería por adelantado hasta el 1 abril 2020 únicamente y deberán recoger la mercadería en la convención.

*** PUEDEN COMPRAR MESAS DE 10 ASIENTOS PARA LOS BANQUETES. Los asientos se asignan en el orden que se reciben las registraciones. Si quieres sentarte con tus amigos, compra todos tus banquetes en un sola registración.

También puedes ofrecerte como voluntario en:

<http://frcna.com/volunteer>

CONSIDERACIONES ADICIONALES

Favor describa si tiene alguna incapacidad o si tiene necesidades dietéticas especiales:

¿Necesita servicios de traducción? Sí / No

¿Puede prestar servicio como traductor? Sí / No

**EL ESPACIO EN EL HOTEL Y EN LOS BANQUETES ES LIMITADO.
RESERVE Y REGÍSTRESE LO ANTES POSIBLE PARA ASEGURAR SU ESPACIO.**

Haga su cheque a nombre de FRC, Inc.

Florida Regional Convention, Inc.
PO Box 212525
Royal Palm Beach, FL 33421

para más información
info@frcna.com

LOS REEMBOLSOS DEBEN SOLICITARSE POR ESCRITO ANTES DE 31 MAYO 2020

Información de Hotel

*Rosen Shingle Creek

9939 Universal Blvd, Orlando, FL 32819

407-996-6338

PRECIOS DE HABITACIONES

Individual / Doble \$139.00

Triple \$159.00

TARIFAS DIARIAS DE ESTACIONAMIENTO

\$20.00 Valet

\$8.00 Estacionamiento propio

Para reservar la habitación en línea: <https://www.frcna.com/venue>

Cuando hagas la reservación menciona a Narcotics Anonymous or FRCNA

Una tarjeta de crédito válida o un depósito serán requeridos.

Las "tarifas No incluyen el impuesto"

*NA no está afiliado a este hotel

FECHA LÍMITE DE RESERVACIÓN - 10/JUNIO/20



FRCNA XXXIX

LIVING THE DREAM
 July 2nd - July 5th, 2020
 Orlando, Florida

COMPLETE ONE REGISTRATION FORM PER PERSON

LAST NAME: _____ FIRST NAME: _____

ADDRESS: _____ CITY: _____ STATE: _____ ZIP: _____

PHONE: _____ AREA/REGION: _____

CLEAN DATE: _____ EMAIL: _____

You can also register online at: <https://www.frcna.com/register>

| CONVENTION OPTIONS | PRICE | QUANTITY | TOTAL | BE A PART OF... I WOULD LIKE TO HELP: |
|---|---|---------------|---|---|
| REGISTRATION (Prior to 5/18/20) | \$ 45.00 | | \$ | CHAIR A WORKSHOP |
| REGISTRATION (After 5/18/20) | \$ 50.00 | | \$ | SPEAK AT A WORKSHOP |
| FRIDAY ENTERTAINMENT | \$ 25.00 | | \$ | CHAIR A MARATHON MEETING |
| SATURDAY ENTERTAINMENT | \$ 25.00 | | \$ | SERENITY KEEPER |
| ENTERTAINMENT COMBO | \$ 40.00 | | \$ | HOSPITALITY |
| FRIDAY DINNER | \$ 35.00 | | \$ | MERCHANDISE |
| SATURDAY BANQUET*** | \$ 60.00 | | \$ | REGISTRATION |
| SUNDAY BREAKFAST | \$ 30.00 | | \$ | GREETER (HUGGER) |
| MEAL PACKAGE (DINNER, BANQUET, BREAKFAST) | \$ 120.00 | | \$ | |
| PLEASE NOTE MERCHANDISE ORDER CUT-OFF IS 4/1/20 | | | | |
| T-SHIRTS** S _____ M _____ L _____ XL _____ | \$ 15.00 | Before 4/1/20 | \$ | You can also request to volunteer online at: http://frcna.com/volunteer |
| 2XL _____ 3XL _____ 4XL _____ 5XL _____ | \$ 15.00 | Before 4/1/20 | \$ | |
| MUG** | \$ 5.00 | Before 4/1/20 | \$ | |
| ** Merchandise Pre-Orders through 4/1/20 only and must be picked up at the convention | NEWCOMER DONATION | | \$ | ADDITIONAL CONSIDERATIONS Please describe any handicapped or dietary considerations you might have: |
| | (helps to provide newcomers with registrations) | | | |
| *** TABLES OF 10 AVAILABLE. SEATING IS ASSIGNED BY ORDER RECEIVED IF YOU WANT TO SIT WITH FRIENDS BUY ALL BANQUETS ON ONE REGISTRATION | TOTAL AMOUNT | | \$ <input style="width: 100px;" type="text"/> | Do you speak a language other than English? Y / N Please list: |

HOTEL SPACE AND BANQUET SPACE IS LIMITED. RESERVE EARLY TO SECURE YOUR SPACE

| | |
|---|---|
| <p><u>Make Checks Payable to FRC, Inc.</u></p> <p>Florida Regional Convention, Inc. PO Box 212525 Royal Palm Beach, FL 33421</p> | <p><u>Hotel Information</u> *Rosen Shingle Creek 9939 Universal Blvd Orlando, Florida 32819 407-996-6338</p> |
| <p>for information email info@frcna.com</p> | <p><u>ROOM RATES</u> Single (King) / Double (2 Queens) - \$139.00 \$20.00 each additional person</p> <p><u>DAILY PARKING RATES</u> Valet - \$20.00/day Self-Parking - \$8.00/day</p> |
| <p>REFUNDS MUST BE REQUESTED IN WRITING PRIOR TO MAY 31, 2020</p> | <p>Reserve your room online at: https://www.frcna.com/venue</p> <p>When making reservations mention Narcotics Anonymous or FRCNA A valid credit card or deposit will be required. "rates Do Not include tax"</p> <p>*NA not affiliated with this hotel RESERVATION CUTOFF DATE - 6/10/20</p> |



INMATE STEP WRITING GUIDE

Subcommittee of the Gold Coast Area of
Narcotics Anonymous

**ISWG
SPONSORSHIP PROGRAM
FOR THE INCARCERATED
ADDICT**

Our main purpose is to support the incarcerated addict by working the 12 steps with them through the mail.

This is the closest thing to written sponsorship we can offer within our guidelines and traditions, until the incarcerated addict is able to go to regular open meetings and find a regular sponsor.



ISWG SPONSOR REQUIREMENTS

The “Inmate Step Writing Guide” is managed through mail only, and no personal information is shared. It is completely anonymous.

Below are the requirements for our members to become a ISWG sponsor.

They must have at least 2 years clean

They must be active in recovery

They must have worked the 12 steps of NA.

They must be willing to help an addict that is incarcerated work the steps through the mail.



ISWG SPONSOR PROCEDURES

In addition to observing the rules of the correctional facilities regarding mail and correspondence, the following are guidelines for us to follow when writing NA members on the inside:

1. We introduce ourselves by briefly qualifying so the addict can get to know and identify with us. We let them know that our purpose in writing is to act as a sponsor and help guide them through the steps.
2. We try to let the inmate know that writing, like all forms of sharing, helps us as much as it helps him or her.
3. We let the inmate know that they are not alone.
4. We stay focused on recovery.
5. We encourage the inmate to attend any NA meetings that might be carried by their facility.
6. If there is a desire to send a gift, we suggest a Basic Text, How It Works, Step Working Guide, Just For Today or other NA literature. Before sending anything, confirm that the facility will allow it,
7. Men write to men, and women write to women.



FLYER INFORMATION FOR THE INMATE

Inmate Step Writing Guide (ISWG) is a sponsorship program offered by **The Gold Coast Area of Narcotics Anonymous** to help addicts that are incarcerated.

Addicts behind the walls work the 12 Steps of Narcotics Anonymous with a sponsoring addict on the outside through the mail. For several reasons these sponsors cannot and will not write letters for court, parole, probation, nor will they send stamps, money, or packages.

If you would like to be assigned an NA sponsor to work the 12 steps by mail, provide us with, **Full Name, Institution Name & Address Booking #, Personal File # DOC # & Gender**

Please write clearly and send your request to:
PO Box 6256
Ft Lauderdale, Florida 33310-6256

***We will provide actual flyer**



QUESTIONS FOR THE INMATE

Will you be incarcerated for a minimum of one year?

This program is not about hooking you with a “pen pal”, or sending money, packages, stamps, or writing you a letter for your next board appearance, this program about working the 12 steps of Narcotics Anonymous.

Also, it is important that we keep the process flowing, if there is more than a one year gap in the exchange of mail, you will be removed.

Please supply us with the following information so that we can provide you with the best services possible.

- Do you have a release date?
- What is that release date?
- Have you been to NA Meetings before you were incarceration?
- Are you able to attend NA Meetings where you are currently housed?
- Do you have access to NA literature?



SAMPLE ASSIGNMENTS

Welcome to the Gold Coast Area "Inmate Step Writing Guide", sponsorship program. This letter is to let you know that we are in the process of finding a sponsor for you.

First we will be asking you to complete three assignments as follows:

1. One page essay on IP #7 Am I an Addict
 2. One page essay on IP #22 Welcome to Narcotics Anonymous
 3. One page essay on IP #11 Sponsorship
- Each one will be mailed to you separately. After you have completed one, the next one will be sent to you. This will allow "Working The Steps With Inmates" sponsorship program to provide you with the best services possible.

IP #7 Am I an Addict will be the first of the three assignments that "Working The Steps With Inmates" sponsorship program will be sending you. Once you have completed each of your essays, please address them back to us.



THANK YOU

Inmate Step Writing Guide
Gold Coast Area of Narcotics Anonymous

<https://goldcoastna.org/>



FRCNA 39 "Living the Dream"

July 2-5, 2020

Rosen Shingle Creek • Orlando, Florida

THE FLORIDA REGIONAL CONVENTION NEEDS YOUR HELP!

ARTWORK FOR A PRECONVENTION AND CONVENTION LOGO

- Deadline for submissions
 - Pre-Convention 9/10/19
 - Convention 11/30/19

Please submit artwork in either an AI, EPS or Vector file*

Required Text:

FRCNA 39 Living the Dream

July 2-5, 2019 Orlando, FL

*Hand drawn art may be in 8 x 8 or 8 x 11, 6 colors max with clean edges and no blending of colors and text is optional, if text is included please use a standard font

SUPPORT COMMITTEE MEMBERS

To help plan and execute the convention, all members are welcome to attend the Support Committee Meetings! Each Committee is comprised of two (2) representatives elected from each Area within the Florida Region.

2019 — October 6th and December 1st
2020 — February 2nd, April 5th, and June 7th

All meetings are scheduled from
10:00 a.m. to 12:00 p.m.

We will meet at:

Rosen Shingle Creek
9939 Universal Blvd, Orlando, FL 32819

Entertainment • Greeters • Hospitality •
Marathon • Merchandise • Programming •
Registration • Serenity Keepers

MAIN SPEAKER SUBMISSIONS

A few guidelines for submissions:

- Must carry a clear Narcotics Anonymous message.
- Submissions must be less than 3 years old.

Main Speakers:

- Have a minimum of 5 years clean time.
- Have NOT been a main speaker at FRCNA within the last 10 years.
- Have NOT been a main speaker at any other convention in the state of Florida in the past 18 months preceding FRCNA 39.
- **Upload MP3:** www.frcna.com/speaker or mail to P.O. Box 212525, Royal Palm Beach, FL 33421
- **BE SURE TO INCLUDE YOUR:** Name, Telephone Number, Email Address, Area, Region, Clean Date, and When & Where the recording took place.

VOLUNTEERS AT THE CONVENTION:

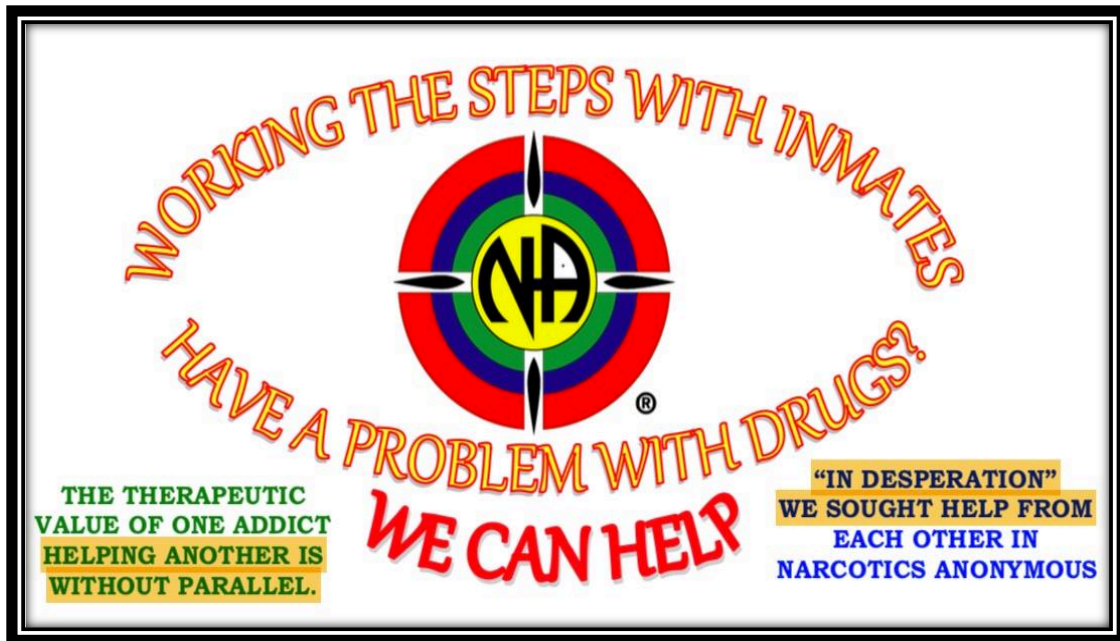
Signup online at www.frcna.com/volunteer

MAILING ADDRESS:

Florida Regional Convention, Inc.
P.O. Box 212525
Royal Palm Beach, FL 33421

FOR ADDITIONAL INFORMATION:

Go to www.frcna.com or email us at info@frcna.com



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Addicts behind the walls work the 12 Steps of Narcotics Anonymous with a sponsoring addict on the outside through the mail. For several reasons these sponsors cannot and will not write letters for court, parole, probation, nor will they send stamps, money, or packages.

If you would like to be assigned an NA sponsor to work the 12 steps by mail, provide us with

- 1) **Full Name**
- 2) **Institution Name and Address**
- 3) **Booking #**
- 4) **Personal File #**
- 5) **Department of Correction #**
- 6) **Gender**

Please write clearly and send your request to:

**PO Box 6256
Ft Lauderdale, Florida
33310-6256**

**Thousands of addicts all over the world have learned to live without drugs.
It works if you give it a chance.**

**If you want a new life, give yourself a break.
Work the 12-steps of Narcotics Anonymous.**